

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
GENERAL INDEX  
2<sup>nd</sup> Revised**

**DUO COUNTY TELEPHONE COOPERATIVE CORPORATION, INCORPORATED**

Tariff Sections

Part No. I	General Rules and Regulations
Part No. II	General Exchange Service
Part No. III	Local Exchange Service
Part No. V	Pole Attachments (C)

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

GENERAL RULES AND REGULATIONS

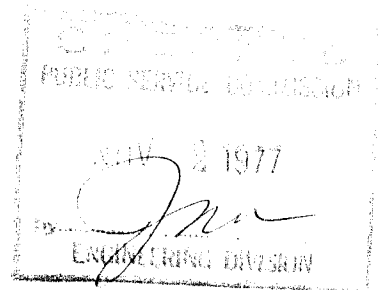
PART I

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the intrastate Services and  
facilities of the Duo County Telephone  
Cooperative Corporation, Incorporated in  
the State of Kentucky.



ISSUED October 1, 1977  
DATE

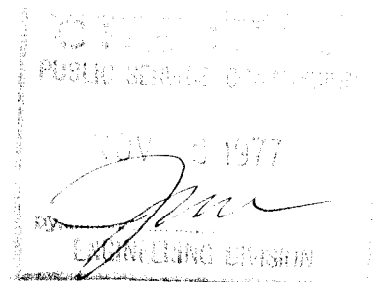
EFFECTIVE November 1, 1977  
DATE

BY *Orville Schureman*  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

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ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Schumacher*  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 01 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan B. Bell  
SECRETARY OF THE COMMISSION

ISSUED September 1, 2000 EFFECTIVE October 1, 2000

BY: [Signature]  
EXECUTIVE VICE PRESIDENT



FOR Russell/Adair/Cumberland County, Kentucky

P.S.C. KY. NO. 1/PART 1/4<sup>TH</sup> REVISED SHEET 4

DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED

CANCELLING P.S.C. KY. NO.1/PART 1/3<sup>RD</sup> REVISED SHEET 4

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GENERAL RULES AND REGULATIONS  
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DATE OF ISSUE February 11, 2013

DATE EFFECTIVE April 1, 2013

ISSUED BY   
Thomas E. Preston

TITLE Chief Executive Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A



GENERAL RULES AND REGULATIONS

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12/22/2008

ISSUED

BY

  
CHIEF EXECUTIVE OFFICER

01/01/2009

EFFECTIVE



GENERAL RULES AND REGULATIONS

A. APPLICATION

1. These Tariffs apply to the General Exchange Services of the Duo County Telephone Cooperative Corporation, Incorporated, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in the State of Kentucky. Failure on the part of subscribers to observe the rules and regulations of the Telephone Company contained in these Tariffs, after due notices of such failure, automatically gives the Telephone Company privilege to cancel the contract and discontinue the furnishing of service.

In the event of any conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these tariffs.

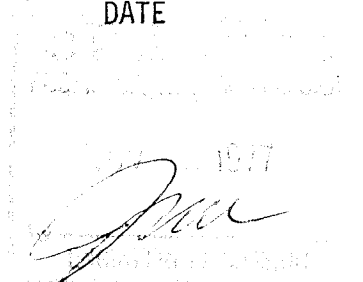
B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment or regulation
- (I) Signifies an increased rate or new treatment resulting in increased rate
- (N) Signifies a new rate, treatment or regulation
- (R) Signifies a reduced rate or new treatment resulting in reduced rates
- (T) Signifies a change in text but no change in rate, treatment or regulation.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Johnson*  
GENERAL MANAGER



GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscribers premises. No liability shall attach to the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schureman*  
GENERAL MANAGER

NOV 2 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company, except that a customer to Public Announcement Service, or a Composite Data Service Vendor may use such a service for the transmission of material for which a consideration is paid to the customer by another person. Equipment furnished by the Telephone Company shall, upon termination of service for any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.

2. Customer-Provided Terminal Equipment And Wiring

Customer-provided terminal equipment and wiring may be used with the facilities furnished by the Telephone Company, for exchange and long distance message telecommunications service as specified in the following.

a. Responsibility of the Customer

- (1) Where exchange and long distance message telecommunications service is furnished for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment and wiring shall be such as not to interfere with any of the services offered by the Telephone Company.
- (2) Such use is subject to the further provisions that the customer-provided equipment and wiring does not endanger the safety of Telephone Company employees of the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operations of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services.

PURSUANT TO 807 KAR 0011, SECTION 9 (C)  
BY: *J. Geoghegan*

ISSUED January 1, 1987 EFFECTIVE January 1, 1987

BY *[Signature]*  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

1. Customer-Provided Terminal Equipment

- a. (3) Upon notice from the Telephone Company that the customer provided equipment or wiring is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.
- (4) The customer shall be responsible for the payment of a Maintenance of Service Charge as specified in Part II, Section 10, for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report is a result of customer-provided equipment or wiring.

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JAN 01 1987

PURSUANT TO RC7 KAPE.011  
SECTION 9 (1)

BY: J. Geoghegan

ISSUED January 1, 1987 EFFECTIVE January 1, 1987

BY William W. [Signature]  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

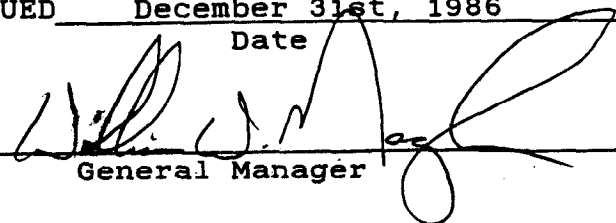
3. Use of Subscriber Service

- A. Except as otherwise provided in this Tariff, telephone equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment. except in connection with Semipublic Telephone Service and except as the use of the service may be extended in addition to other service which may be separately ordered to joint users, patrons of hotels, members of clubs, patients of hospitals or to persons temporarily subleasing a subscriber's residential premises, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers or Customer Provided Public Telephones.
- B. Except as otherwise provided in this Tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or customer provided public telephones.
- C. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY   
General Manager

4. Use of Party Line Service (Continued)

use of the service by the other subscribers on the same line. When the durations to number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, The Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

5. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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DEC 31 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Herzog

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date  
BY William W. [Signature]  
General Manager



GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonating Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is, or is to be used for, an illegal purpose.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schreiner*  
GENERAL MANAGER

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NOV 1 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service and Membership

- a. Application for service and membership must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance, at the time service is established, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Membership Requirements

- a. The Undersigned (hereinafter called the "Applicant") hereby applies for membership in, and agrees to take telephone service from a corporation organized under the laws of the State of Kentucky, under the name of Duo County Telephone Cooperative Corporation, Inc., (hereinafter called the "Cooperative") for the purpose of furnishing telephone service, upon the following terms and conditions.

1. Each Applicant will be required to pay a membership fee of \$10.00.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schwerman*  
GENERAL MANAGER

DATE NOV 2 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. The applicant will, when telephone service becomes available, take from the Cooperative telephone service and will pay therefor monthly at rates to be determined from time to time in accordance with the by-laws of the Cooperative, it being expressly understood that all amounts paid by Applicant in excess of operating costs and expenses of the Cooperative, are furnished by him as capital and he shall be credited with the capital so furnished as provided by the by-laws.
  3. The Applicant will grant to the Cooperative a right-of-way easement to construct, operate and maintain a telephone line or system on the land described below and in or upon all streets, roads or highways abutting said land.
  4. The Applicant will comply with and be bound by the provisions of the charger and by-laws of the Cooperative, and such rules and regulations as may from time to time be adopted by the Cooperative.
  5. The Applicant, by becoming a member, assumes no personal liability or responsibility for any debts or liabilities of the Cooperative, and it is expressly understood that his private property is exempt from execution for any such debts or liabilities.
- b. This application is made in consideration of similar applications by others and is understood to be an agreement with such Applicants.
- c. The acceptance of this application by the Cooperative shall constitute an agreement between the Applicant and the Cooperative, and shall continue in force for one year from the date the service is made available by the Cooperative to the Applicant, and thereafter until canceled by at least 30 days written notice given by either party to the other.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schreman*  
GENERAL MANAGER

*[Faint stamp and signature]*  
NOV 2 1977  
*[Signature]*

DUO COUNTY TELEPHONE COOPERATIVE CORPORATION, INCORPORATED

CANCELLING P.S.C. KY. NO.1/PART 1/2<sup>ND</sup> REVISED SHEET 14

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (CONTINUED)

3. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

4. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's current charges for such changes.

5. Payment For Service

- a. The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll message on which the charges have been reviewed.
- b. A late payment charge of five percent (5.0%) applies to each customer's bill for any undisputed amount from a previous month's bill when that amount has not been paid in full prior to the due date shown on the bill. State Agencies subject to KRS 45.454 shall be assessed late payment charges in accordance with that statute. Additional penalty charges shall not be assessed on unpaid penalty charges.

\*Applicable late fees will appear in the first bill cycle following notice and the effective date of this tariff.

DATE OF ISSUE February 11, 2013

DATE EFFECTIVE April 1, 2013

ISSUED BY   
Thomas E. Preston

TITLE Chief Executive Officer

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A



GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (CONTINUED)

6. Maintenance and Repairs

All ordinary expense of maintenance and repair of regulated facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

7. Taxes and Surcharges

- a. When the Company is required to pay the three percent utilities license tax for schools, authorized by KRS 160.613, the Company will increase its rates in any county in which it is required to pay such school tax by three percent.
- b. The Company will add to the bills of all subscribers a surcharge to recover the KY Gross Revenues Tax (GRT) imposed by KRS 136.616. This will appear as a separate line item on the customer's bill and will read: KY GRT Surcharge.

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12/22/2008  
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01/01/2009  
EFFECTIVE

BY   
CHIEF EXECUTIVE OFFICER



GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction of installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

8. Furnishing Party Line Service

- a. Four party service is furnished only beyond the local Base Rate Area and within the Exchange Area.

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9, (1)

BY: J. Deogrua

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY [Signature]  
General Manager

GENERAL RULES AND REGULATIONS

F. TELEPHONE DIRECTORIES

1. The Telephone Company will furnish to its subscribers, without charge, one directory per access line or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

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2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. D. Dugger

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY [Signature]  
General Manager

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company.

In order to insure the payment of all charges due for its service, the Telephone Company may require any customer to establish and maintain his credit by furnishing acceptable credit references or a cash deposit.

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2. Deposits

A. Deposit Guidelines

The Company may require a cash deposit to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived by the company upon a customer's showing of satisfactory credit or payment history, and deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED May 27, 1992 EFFECTIVE June 27, 1992 JUN 27 1992

BY [Signature]  
Executive Vice President

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER



GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Deposit Guidelines (continued)

in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit and any interest earned will be credited to the customer's account with any credit balance refunded to the customer 90 days following termination of service.

B. Deposit Requirement or Waiver Criteria

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, bank, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.

C. Amount of Deposit

All customers' deposits shall be based upon actual usage of the customer at the same or previous premises for the most recent 12-month period or customers' previous credit history with the company or previous telephone company, if such information is available. If usage information is not available, the deposit will be based on the average bills, calculated annually, of customers in the system. The deposit amount shall not exceed ~~the~~ of the customer's actual or estimated annual bill when bills are rendered monthly.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE N

ISSUED May 27, 1992 EFFECTIVE June 27, 1992 JUN 27 1992

BY [Signature]  
Executive Vice President

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (continued)

D. Deposit Recalculation

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

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E. Deposit Not To Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the Applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due to Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED May 27, 1992 EFFECTIVE June 27, 1992

JUN 27 1992

BY W. J. M.  
Executive Vice President

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: G. H. H.  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, store, factories, mines and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him, can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, hand bills, billboards, circulars motion picture, screens, or other advertising matter, such as on vehicles, etc., or when such business use in not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicated a business, trade or profession, except as specified under B-3 below.
6. For all subscribers under the Sharing and Resale Tariff, even though residence directory listings may apply for listings provided for sharing and resale clients.

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5.011.  
SECTION 9 (1)

BY: J. Deoghegan

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY [Signature]  
General Manager

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, in churches, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Shoreman*  
GENERAL MANAGER

1977  
OCT 5 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS  
CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3 and 4, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
  - b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions thereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the Telephone is located.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Shureman*  
GENERAL MANAGER

*[Signature]*

GENERAL RULES AND REGULATIONS

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wire would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing such aerial facilities as would be ( or are ) required to furnish the same service. The Underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or wire is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Quaille*  
GENERAL MANAGER

NOV 1 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS

C. POLES ON PRIVATE PROPERTY

1. Poles on private property to be maintained and owned in serving an individual subscriber will be furnished by the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

D. LINE EXTENSIONS (OUTSIDE BASE RATE AREA)

1. Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Service of this tariff.

E. LINE EXTENSIONS

1. Facilities provided Without Construction Charge

A. Under normal conditions, the Telephone Company, without charge, will extend its lines to reach applicants within the exchange service area, provided either of the two following conditions are satisfied:

- (1) Service to such applicant or applicants will not reduce the existing overall density of the System or
- (2) The cost of constructing the required line extension will not exceed one-fourth mile or seven times the estimated annual exchange revenue from such applicant or applications.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Schuman*  
GENERAL MANAGER

*[Signature]*  
NOV 2 1977

GENERAL RULES AND REGULATIONS

E. LINE EXTENSIONS (Continued)

2. Construction charges for Facilities in Excess of the Above Allowances

- a. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under E-1-A(2). The construction charge for line extensions is apportioned equally among all applicants of a group.
- b. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.
- c. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.
- d. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

3. Provision of Private Right-of-Way

- a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Schumann*  
GENERAL MANAGER

NOV 2 1977  
*[Signature]*



GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS

A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purpose of identification.
3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    - (1) The individual name of the subscriber, or
    - (2) The individual name of a member of the subscriber's family
  - b. In connection with business service:
    - (1) The individual name of the subscriber or
    - (2) The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
    - (3) The name under which a business is actually being conducted by someone other than the subscriber by such other to use

ISSUED \_\_\_\_\_ EFFECTIVE \_\_\_\_\_  
DATE DATE

BY *Orville Schreman*  
GENERAL MANAGER

*[Signature]*  
1977

GENERAL RULES AND REGULATIONS

A. General Regulations (continued)

4. Whenever any question arises as to the right of a subscriber to 1) list the name of a business which he claims he is authorized to represent; or 2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority to so use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing; and is privileged to refuse to accept or to delete such listing where 1) such written authority is not so furnished or 2) where such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

a. One listing without charge, termed the primary listing, is provided as follows:

- 1. For each separate subscriber service. When two or more main station lines or PBX trunks lines are consecutively operated, the first of the group is considered the primary listing.
2. For each semi-public service.

6. Dual Name Listing

a. A dual name listing may be furnished to a business or residence subscriber as a primary listing subject to the following:

- 1. an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname;

Hill D (Daryl) CPA 150 Lincoln Avenue . . . . . XXX-XXXX

- 2. two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name.

Smith John & Mary 100 Main Street . . . . . XXX-XXXX

Jones John Mrs (Sue) 301 Oak Street . . . . . XXX-XXXX

b. A dual name listing may also be furnished as additional listing at the subscriber's request at the appropriate additional listing rate.

B. Regular Extra Listings

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc. will be accepted.

2. Residence extra listings may be the names of members of the subscriber's immediate family.

ISSUED November 23, 2001

EFFECTIVE December 23, 2001

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

BY [Signature] EXECUTIVE VICE PRESIDENT

DEC 23 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: [Signature] SECRETARY OF THE COMMISSION

GENERAL RULES AND REGULATIONS

B. REGULAR EXTRA LISTINGS (Continued)

3. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
4. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and Cross Reference Listings.

- (a) Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
- (b) Cross reference listings are permitted when their use will facilitate in the handling of telephone calls.
- (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

2. Alternate Call Number Listings

- (a) Listing of an alternate telephone number, other than those covered under paragraph 5-a--"Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schreman*  
GENERAL MANAGER

NOV 1 1977  
*[Signature]*

GENERAL RULES AND REGULATIONS

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

2. Alternate Call Number Listings

- (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
- (c) The regular extra listing rate applies for Alternate Call Number Listing.

3. Temporary Tenant Listings

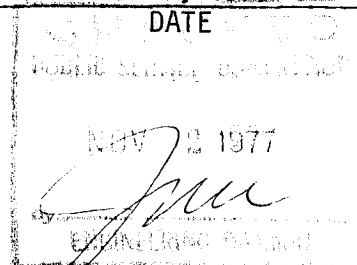
- (a) Residence subscribers who lease their premises for a period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the same time.
- (b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
- (c) The Regular Extra Listings rate applies for each temporary Tenant Listing.

4. Office Hour Listings

- (a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service.

ISSUED October 1, 1977 .. EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Shureman*  
GENERAL MANAGER



GENERAL RULES AND REGULATIONS

D. SHARED TENANT SERVICES LISTINGS

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately.
2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (unlisted) listing. The unlisted directory number charge will apply per section D.1. preceding.

E. NON-PUBLISHED LISTING

1. A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party.
2. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
3. In the absence of gross negligence or willful misconduct no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published listing or the disclosing of said listing information to any person.
4. For accounting purposes, the telephone number, name and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
5. Non-published numbers, including the name and address of the subscriber, may be released to 911 providers for the purpose of responding to emergency calls. This includes service configurations such as those in which (1) the information is displayed as a Public Safety Answering Point (PSAP) only on a call-by-call basis, or (2) the Company is required to provide the information to the appropriate local 911 authority for all subscribers.
6. Subscribers currently subscribing to non-published listing service as of April 15, 1991 shall be given the opportunity to request that their listing not be supplied to the E-911 provider.

ISSUED March 15, 1991

EFFECTIVE April 15, 1991 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

BY William D. [Signature]  
Executive Vice President

APR 15 1991

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

STATION EQUIPMENT

1. The monthly rates for stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 250 feet in length connecting stations when both stations are located in the same building or on the same premises. For rates applicable to lines extending beyond these limits, see the mileage charge section of the General Exchange Service Tariff.
2. Stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.
3. Extra Stations are not furnished with Public Telephone Paystations.
4. Seperate telephone numbers or other distincitive designations are not assigned to extra stations nor is code-ringing permitted.
5. Deleted January 1, 1983.
6. Where one of several stations is at a business location, business rates apply to all stations.
7. Except as otherwise specified in the Local Exchange Tariffs for such exchange, one bell (ordinary type) is furnished if desired, with each station. Such bells must be located at the stations.
8. The rates specified in the miscellaneous equipment section of The General Exchange Service Tariff apply for switched, extension bells, or signaling circuits and associated apparatus used in connection with the wiring plan desired.
9. Deleted January 1, 1983.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 01 1987

PURSUANT TO 807 KAR 5011,  
SECTION 9 (2)

BY: *J. Geoghegan*

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY *William W. [Signature]*  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

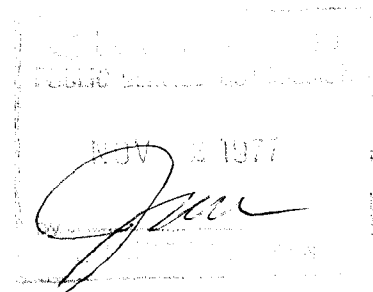
1. The Employees' Telephone Service classification is available to employees of the Telephone Company in connection with telephone service at their residence.
2. The primary listing provided with the service is permitted only in the name of the employee, except that the listing of a married woman may be in her own or in her husband's name. EXTRA listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

B. RATES

1. The charge for Employees' Telephone Service is 50% of the monthly rate for local exchange services.
2. The discount will not be allowed from the regular rates for toll messages.
3. Service may be furnished wholly or partially at the expense of the Company at the residence of Employees, when in its judgement the interests of the Company is rendering continuous and adequate service to the public will be advanced thereby. These arrangements will be limited to employees who are likely to be communicated with at their residence outside of regular office hours, concerned affairs relating to the business of the Telephone Company.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *David L. Salomon*  
GENERAL MANAGER



GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, and for joint-user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. In case of P.B.X. service, the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods, depending upon the size and nature of the installation and equipment for rendering such service.
4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

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B. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - b. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge for one month.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAR 01 1987

PURSUANT TO 807 KAR 6-011,  
SECTION 9 (1)  
BY: *J. Leoghan*

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY *William W. [Signature]*  
GENERAL MANAGER



GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

B. TERMINATION OF SERVICE (Continued)

- (1) The contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

c. For P.B.X. service or special equipment, the charges will be based upon the individual circumstances in each case as agreed upon at the time of installation.

d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 01 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. Geoghegan

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY William W. M. [Signature]  
GENERAL MANAGER

I  
D  
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GENERAL RULES AND REGULATIONS

MILEAGE CHARGES

A. EXTENSION AND P.B.X. STATION MILEAGE (Off-Premise Extensions)

1. Mileage Charges apply to the additional circuit required where Stations, or Signals, or P.B.X. stations are located on premises other than those on which the adjoining station(s) or P.B.X. switchboards are located, or where they are beyond 250 feet from the main station or P.B.X. switchboard. C  
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2. The rates for Station mileage are quoted in the General Exchange Service Tariffs. -----

ISSUED December 10, 1982 EFFECTIVE January 1, 1983

BY *Quilla S. Scherman*  
GENERAL MANAGER

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1983

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

RY: *W. B. H.*

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

1. The subscriber shall pay for service and facilities monthly in advance, except the Company may waive the advance payment requirement for Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before fifteen days after the statement date.
  - A. A billing form example is provided in Item 6 following.
3. When warranted, in the judgment of the Company, interim toll bills may be rendered. In such cases, the amounts billed are due and payable on demand.
4. In the event a customer fails to make payment of his account on or before fifteen days after the statement date, that account becomes delinquent and the Cooperative shall send the delinquent customer a written notice of intent to terminate service for non-payment not less than five (5) days before actual termination. After the stated number of days have elapsed on the termination notice, the Cooperative may discontinue service without further notice. Service shall not be discontinued for non-payment less than 20 days following the statement date. A service restoral charge may be applied when service is restored. Service need not be restored unless or until all amounts due on the day of payment is paid in full, including the restoral of service charge and a security deposit if required.
5. A restoral of service charge may be applied for re-establishing service which has been denied for non-payment of charges due. No allowance will be made for loss of service during the period service is suspended for non-payment if payment is made and service restored before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, at the option of the Telephone Company the service may be re-established only on the basis of a new application.

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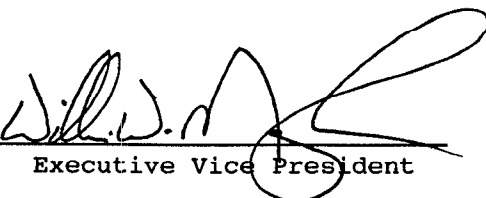
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED May 27, 1992 EFFECTIVE June 27, 1992

JUN 27 1992

BY   
Executive Vice President

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY:   
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

6. An example of the Telephone Company's billing form is provided below:



DUO COUNTY TELEPHONE COOPERATIVE CORPORATION INC. P.O. BOX 80 JAMESTOWN - KENTUCKY 42629 502-343-3131

TELEPHONE NUMBER XXX-XXXX  
BILL DATE 1/10/95  
PAGE 1

\*\*\*\*\*  
\*\*\* PLEASE RETURN THIS PAGE WITH YOUR PAYMENT \*\*\*  
\*\*\*\*\*

TOTAL AMOUNT DUE BY 1/25/95

\*\*\*\*\*  
\* 41.47 \*  
\*\*\*\*\*

----- XXXXXXXXXXXXXXXXXXXXXXXX  
----- XXXXXXXXXXXXXXXXXXXXXXXX  
----- XXXXXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXXXXXX

PLEASE INDICATE THE AMOUNT OF YOUR PAYMENT

\*\*\*\*\*  
\* \*  
\* \*  
\*\*\*\*\*

THANK YOU FOR YOUR PROMPT PAYMENT  
SEE FOLLOWING PAGES FOR SUMMARY OF AMOUNT DUE

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.



DUO COUNTY TELEPHONE COOPERATIVE CORPORATION INC. P.O. BOX 80 JAMESTOWN - KENTUCKY 42629 502-343-3131

TELEPHONE NUMBER 343-4720  
BILL DATE 1/10/95  
PAGE 2

SUMMARY OF CHARGES

BALANCE FROM PREVIOUS BILL	28.54
PAYMENTS THROUGH 1/05/95	28.54CR
BALANCE FORWARD	.00
CURRENT CHARGES	
LOCAL REGULATED CHARGES	13.37
DUO COUNTY NONREGULATED CHARGES	4.88
DUO COUNTY TOLL CHARGES	5.39
FCC INTERSTATE LONG DISTANCE ACCESS CHARGE	3.50
AT&T TOLL CHARGES	10.61
RUSSELL CO. SCHOOL TAX	.88
TOTAL TAXES- FED 1.02 STATE 1.76	2.78
KY. TELECOMMUNICATIONS RELAY SERVICES AND TDD PROGRAM	.06
TOTAL CURRENT CHARGES	41.47
TOTAL AMOUNT DUE	41.47

\*\* SEE FOLLOWING PAGES FOR EXPLANATION OF CURRENT CHARGES \*\*

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.

ISSUED February 9, 1995

PUBLIC SERVICE COMMISSION OF KENTUCKY  
EFFECTIVE March 15, 1995  
EFFECTIVE

BY William D. [Signature]  
Executive Vice President

MAR 15 1995

PURSUANT TO 807 KAR 5.011, SECTION 9(1)

BY: Jordan C. [Signature]  
FOR THE PUBLIC SERVICE COMMISSION

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES

6. (Continued)



DUO COUNTY TELEPHONE COOPERATIVE CORPORATION INC. P.O. BOX 80 JAMESTOWN - KENTUCKY 42629 502-343-3131

TELEPHONE NUMBER 343-4720

BILL DATE 1/10/95 PAGE 3

QUANTITY	*** CURRENT LOCAL REGULATED CHARGES ***	CHARGE
1	BASIC RESIDENCE SERVICE	12.37
1	TOUCH TONE LINE	1.00
	TOTAL LOCAL CHARGES . . . . .	13.37

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL TO AVOID THIS INCONVENIENCE. PLEASE PAY BILLS PROMPTLY.



DUO COUNTY TELEPHONE COOPERATIVE CORPORATION INC. P.O. BOX 80 JAMESTOWN - KENTUCKY 42629 502-343-3131

\*\*\*\*\* TELEPHONE NUMBER XXX-XXXX  
 \* NONPAYMENT OF ITEMS ON \*  
 \* THIS SHEET WILL NOT RESULT \* BILL DATE 1/10/95  
 \* IN DISCONNECTION OF YOUR \* PAGE 4  
 \* LOCAL TELEPHONE SERVICE \*  
 \*\*\*\*\*

QUANTITY	**DUO COUNTY NONREGULATED CHARGES **	CHARGE
1	WIRING MAINTENENCECE SERVI	.63
1	2554 MINIWALL TOUCHTONE	2.50
1	LONG HANDSET ANDARD2 ST	.25
1	554 STANDARD WALL ROTARY	1.50
	TOTAL DUO COUNTY NONREGULATED CHARGES	4.88

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL TO AVOID THIS INCONVENIENCE. PLEASE PAY BILLS PROMPTLY.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAR 15 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: James H. Neal FOR THE PUBLIC SERVICE COMMISSION

ISSUED February 9, 1995 EFFECTIVE March 15, 1995

BY: [Signature] Executive Vice President

GENERAL RULES AND REGULATIONS

PUBLIC TELEPHONE SERVICE

1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Services Tariff and Toll Messages are charged for at the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY   
EXECUTIVE VICE PRESIDENT

GENERAL RULES AND REGULATIONS

RURAL LINE SERVICE

1. Rural Line Four Party Service will be furnished to applicants located outside the local Base Rate Area and on established pole lines, but within the local exchange service area. Only the type or types of service for which a rate is quoted will be furnished.
2. New lines will be established outside the Local Base Rate Area only when, in the judgement of the Telephone Company, there appears to be sufficient demand for the service to warrant the construction cost involved.
3. Service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber may be required to pay the entire cost of the new construction necessary to establish service.
4. The Company reserves the right to connect business and residence stations on the same line. No keys or switches for the purpose of cutting off all or a portion of the line from the central office are permitted except in the case of an extension station where a key may be provided for disconnecting it from the main station.
5. Stations are furnished in connection with Rural Stations subject to the provision specified under "Station Equipment" in this section.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. DeGhayan

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY William W. [Signature]  
General Manager

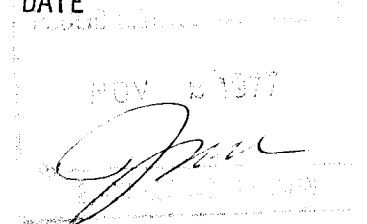
GENERAL RULES AND REGULATIONS  
SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by, the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such contract whenever, in its opinion, public interest requires such termination.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Schureman*  
GENERAL MANAGER





GENERAL RULES AND REGULATIONS

SUSPENSION OF SERVICE (Holiday Rates)

1. Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed six months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. A restoral of service charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange tariffed service charges, including charges for directory listings.

ISSUED December 10, 1982 EFFECTIVE January 1, 1983

BY *Quinn D. Robertson*  
GENERAL MANAGER

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1983

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: *Robertson*

**GENERAL RULES AND REGULATIONS**

**CUSTOMER-PROVIDED OR PAYPHONE SERVICE PROVIDER  
PUBLIC TELEPHONES**

- A. Public Telephone Service T
1. General
- a. Access Line Service PSP Public Telephones is an exchange line provided at the request of a subscriber for telecommunications use by the general public.
- b. Access Line Service is provided on a flat rate basis.
- c. Access Line Service is provided for use with PSP-provided coin or non-coin operated Public Telephones.
- d. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.
- e. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.
- f. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.
- g. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
- h. Access Line Service is not subject to concessions.
- i. Access Line Service may not be suspended at a reduced rate.
- j. Access Line Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
- k. The operator cannot perform coin collecting functions.
- l. The Company is not responsible for refunds of coins deposited in PSP Public Telephones.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE T

MAR 01 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

ISSUED January 30, 1998 EFFECTIVE March 1, 1998

BY   
EXECUTIVE VICE PRESIDENT

**GENERAL RULES AND REGULATIONS**


**CUSTOMER-PROVIDED OR PAYPHONE SERVICE PROVIDER  
PUBLIC TELEPHONES (continued)**


- m. PSP Public Telephones may not be attached to other types of access lines.
- n. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.
- o. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.
- p. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.
- q. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.
- r. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
- s. PSPs shall not charge for calls not completed.
- t. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.
- u. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument and the use of letterless keypads is prohibited.
- v. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.
- w. PSPs that provide access to long distance service shall offer access to all certified long distance carriers through 1-700, 1-800, 1-950, 10XXX or 101XXX dialing.
- x. PSPs shall offer toll-free access to 800/888 numbers.
- y. PSP Public Telephones shall not be connected behind a PBX.
- z. The multi-line business subscriber line charge, found in the interstate access tariff is applicable to all Public Telephone access lines.

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED January 30, 1998 EFFECTIVE MAR 01 1998  
March 1, 1998

BY   
EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY   
SECRETARY OF THE COMMISSION

GENERAL RULES AND REGULATIONS

CUSTOMER-PROVIDED OR PAYPHONE SERVICE PROVIDER  
PUBLIC TELEPHONES (continued)

2. Service Options

At the request of the subscriber, certain options may be added to the access lines for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing Telephone Company switching equipment.

a. Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access Line Service to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card which differs from the standard access line card and will be provided where facilities exist.

b. Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Company-provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 01 1998

ISSUED January 30, 1998 EFFECTIVE \_\_\_\_\_

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
March 1, 1998

BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

BY [Signature]  
EXECUTIVE VICE PRESIDENT

GENERAL RULES AND REGULATIONS

CUSTOMER-PROVIDED OR PAYPHONE SERVICE PROVIDER  
PUBLIC TELEPHONES (continued)

3.	Rates and Charges		
		<u>Monthly Rate</u>	<u>Nonrecurring</u>
a.	Public Telephone Access Line	\$ 20.87	\$ 20.00
b.	Coin Supervision	\$ .50	\$ N/A

N  
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N

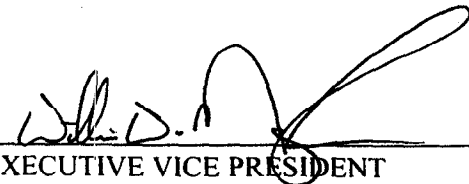
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 01 1998

ISSUED January 30, 1998 EFFECTIVE March 1, 1998

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

BY:   
EXECUTIVE VICE PRESIDENT

GENERAL RULES AND REGULATIONS

DEFINITIONS

BASE RATE AREA

A specified area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Tariffs without the application of "Zone Charges".

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

COMMON BATTERY SERVICE

Common Battery Service is either manual or automatic service where the talking battery is furnished from the central office and where dial tone is obtained by lifting the receiver of the calling station.

CONNECTING COMPANY

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs Applicable.

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Shureman*  
GENERAL MANAGER

*[Signature]*  
1977

**GENERAL EXCHANGE SERVICES TARIFF  
DEFINITIONS**

EXCHANGE AREA

The territory, including the Base Rate Area and surrounding territory, served by an Exchange.

EXTRA EXCHANGE LINE MILEAGE

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

EXTRA LISTINGS

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that which he is entitled in connection with his regular service

EXTRA STATION MILEAGE (T)

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the adjoining stations(s) or P.B.X. switchboard.

HOUSEHOLD

Any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

(N)

(N)

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk)

Issue Date: March 9, 2012

Effective Date: April 1, 2012

Issued By:   
Daryl Hammond, CFO/Vice President



**GENERAL EXCHANGE SERVICES TARIFF  
DEFINITIONS**

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to service connection charges and other applicable charges for service and equipment.

KEY TELEPHONE TRUNK

Key Telephone Trunks are central office lines terminated for key or multiline telephone systems.

(D)  
(D)

LOCAL CHANNEL

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communication within an exchange area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between exchange stations and the toll board, or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscriber's stations within the same exchange area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

Issue Date: March 9, 2012

Effective Date: April 1, 2012

Issued By: \_\_\_\_\_

Daryl Hammond, CFO/Vice President





GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

PARTY LINE

A central office line designed for the connection of more than one main station.

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PREMISES

All of the building of the adjoining portions of a building occupied and used by the subscriber; or all the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

PRIVATE BRANCH EXCHANGE SYSTEM

A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for intercommunication between these stations and also communication with the general exchange system.

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Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words "Private Branch Exchange".

- (A) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.
- (B) P.B.X. Stations: any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
- (C) Switchboards: Switchboards are classified as follows:

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: J. J. Geoghegan

ISSUED December 1, 1985

EFFECTIVE January 1, 1986

BY William W. [Signature]  
GENERAL MANAGER

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

- (1) Cord Switchboards: a switchboard in which all lines terminate in jacks; interconnection of station and of station trunk lines established by means of cords equipped with plugs.
  - (a) Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
  - (b) Non-multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
- (2) Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys: interconnection of stations and of stations and trunk lines, is established by means of keys.

PRIVATE BRANCH EXCHANGE TRUNKS

P.B.X. Trunks are central office lines terminated for PABX or multiline telephone systems.

PUBLIC TELEPHONES

An exchange station, either attended or equipped with coin-collection device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Company.

PRIVATE LINE

A circuit provided to furnish communication ~~effective~~ between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

PUBLIC SERVICE COMMISSION OF KENTUCKY

~~EFFECTIVE~~

JAN 01 1986

PURSUANT TO 807 KAR5:011, SECTION 9 (1)

BY J. Deaghegan

RURAL LINE SERVICE

A type of four party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

ISSUED December 1, 1985 EFFECTIVE January 1, 1986

BY William W. Meacham  
GENERAL MANAGER

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D

GENERAL RULES AND REGULATIONS

Definitions (continued)

SEMI-PUBLIC TELEPHONE

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

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SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedule.

TELEPHONE STATION

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting and receiving telephone messages.

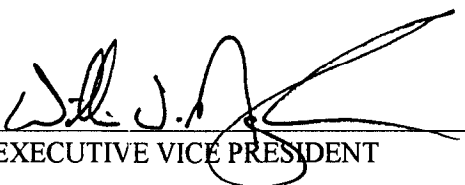
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY:   
EXECUTIVE VICE PRESIDENT

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

TELEPHONE STATION (Continued)

- (1) Main Station: A Company station directly connected by means of an individual line or party line circuit with a central office. D
- (2) Extension Station: An additional Company Station connected on the same circuit as the main station and having the same number as the main station.
- (3) Private Branch Exchange Station: Any Company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system. |

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

ISSUED December 10, 1982 EFFECTIVE January 1, 1983

BY *Quillie L. Starnes*  
GENERAL MANAGER

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1983

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Macdon*

GENERAL EXCHANGE SERVICE TARIFF

PART II

SCHEDULE OF RATES AND CHARGES  
AND REGULATIONS GOVERNING

GENERAL EXCHANGE SERVICES

ISSUED October 1, 1977

DATE

EFFECTIVE November 1, 1977

DATE

BY

*Orville J. Shannon*

GENERAL MANAGER

NOV 2 1977

*[Signature]*

**GENERAL EXCHANGE SERVICE TARIFFS  
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Issue Date: March 27, 2014  
Effective Date: June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



**GENERAL EXCHANGE SERVICE TARIFFS  
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Issue Date: March 27, 2014  
Effective Date: June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



GENERAL EXCHANGE SERVICE TARIFFS  
APPLICATION AND EXPLANATION OF SYMBOLS

A. Application

These Tariffs apply to the General Exchange Services of the Duo County Telephone Cooperative, Inc., hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in the State of Kentucky. In the event of any conflict between any rate, rule, or regulation contained in these General Exchange Service Tariffs and any rate, rule, or regulation contained in the Local Exchange Service Tariff the Local Exchange service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of the General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

B. Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.
- (O) Signifies an obsolete service that will not be offered to new requests.

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ISSUED December 10, 1982 EFFECTIVE January 1, 1983

BY *[Signature]*  
GENERAL MANAGER

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1983

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *[Signature]*



GENERAL EXCHANGE SERVICE TARIFFS  
APPLICATION AND EXPLANATION OF SYMBOLS  
(Continued)

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 1 1988

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: George A. Miller  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 1, 1987 EFFECTIVE January 1, 1988

BY W. J. M. [Signature]  
GENERAL MANAGER

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES

A. General . . .

1. The term "Service Connection Charge" is used to define the non-refundable charge made for the establishment of a class of telephone service of subsequent additions or modifications to said service.
2. No distinction is made between an "Outside Move" and a "New Installation". All changes of subscriber's service from one premise to another (except as otherwise provided under inside moves and changes) are treated as new service connections with Service Connection Charges applying.
3. Service Connections Charges are in addition to any other scheduled rate or charge normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.
4. Service Connection Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the services of establishing subscribers.

B. Changes . . .

1. "New Installation" or "Reinstallation" Charges apply if the following services are established. Services for which this charge applies are: Network Access Terminal, Foreign Exchange Terminals & Tie Trunk Terminals: . . . . . \$20.00 EACH
2. "Reconnect" Charges apply if all regulated wiring is in place and no change in either is required in order to provide the requested service. The applicable services are those listed in paragraph B.(1) above . . . . . \$12.00 EACH

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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JAN 1 1988

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ISSUED December 1, 1987 PURSUANT TO 207 KAR 5:011, EFFECTIVE January 1, 1988

BY [Signature]  
GENERAL MANAGER

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
PART II  
7<sup>th</sup> Revised Sheet No. 6**

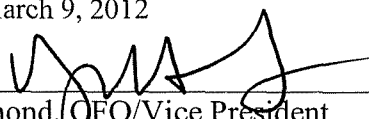
**GENERAL EXCHANGE SERVICES TARIFF  
SERVICE CONNECTION CHARGES**

**(D)**

**(D)**

Issue Date: March 9, 2012

TARIFF BRANCH  
Effective Date: April 1, 2012

Issued By:   
Daryl Hammond, CFO/Vice President

**RECEIVED**  
3/12/2012  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

\*1

- 1. "Regrade" charges apply when an existing subscriber requests a change in the class of service.

Charge per Main Line.....\$12.00 each

- 2. "Restoral of Service" charges apply for reconnecting services and facilities suspended during the previous 30 day period due to non-payment of any charge due.


- A. If all necessary tariffed equipment and wiring has been left in place.....\$12.00

- B. If tariffed equipment or wiring is necessary to restore service.....\$20.00

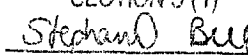
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY

ISSUED December 12, 1997 EFFECTIVE January 1, 1998

BY   
EXECUTIVE VICE PRESIDENT

JAN 01 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY:   
SECRETARY OF THE COMMISSION

<sup>1</sup> Material previously appeared on 6<sup>th</sup> Revised Sheet No. 6 of this section.

8. "Directory Change" charge applies when an existing subscriber requests a change in the format or contents of the directory listing associated with that subscriber's service.

Charge per change- - - - - -\$10.00

9. "Collection Fee" charge shall apply when a subscriber requests a telephone company representative (in the process of discontinuing service due to non-payment) to accept proper payment for all charges due at the subscriber's premises. \$10.00

10. "Maintenance Charge" - - -

a. The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer or joint user.

b. Where equipment or facilities which are the property of the customer are connected to equipment or facilities of the Telephone Company under provisions of this tariff, it is contemplated that when trouble develops, the customer will make appropriate tests of his equipment or facilities to determine whether such trouble is in his own equipment or the Telephone Company's equipment or facilities before reporting an out of service or other trouble condition to the Telephone Company. Customers will be required to pay the maintenance of service charges, set forth in c. below, for visits made by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

c. Visits made by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities. Non-Recurring Charges  
\$25.00

11. "Returned Check Charge" - - - Shall be applied when

a. Subscriber renders a check for services which fails to clear the bank for payment.

Charge per Check- - - - - -\$5.00 N

ISSUED January 19, 1983 EFFECTIVE February 9, 1983  
DATE DATE

BY William W. Maguire  
General Manager

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**FEB - 9 1983**

**PURSUANT TO KY MAR 5:01,  
SECTION 9 (11)**

BY: [Signature]

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT RECURRING CHARGES

- |  | <u>Monthly Charge</u> |
|--|-----------------------|
| 1. A.) <u>Basic Station Charge</u> (Residence) - - - Charge includes basic 500 type black desk or wall telephone set with associated standard cords provided by the company in conjunction with Residential Exchange Access Service . .  | \$1.00                |
| B.) <u>Basic Station Charge</u> (Business) - - - Charge includes basic 500 type black desk or wall telephone set with associated standard cords provided by the company in conjunction with Business Exchange Access Service . . .   | \$1.50                |
| 2. <u>Colored Telephones</u> - - -   |                       |
| Colored telephones in standard colors may be furnished in connection with any class of service (except paystations) at an additional monthly charge of . . . . \$0.25 per month per station  |                       |
| 3. <u>Extension and Auxiliary Signals</u> - - -  |                       |
| A. Extension and Auxiliary Signals are designed to supplement, or replace the usual station ringers where such ringers do not furnish a sufficient volume of sound, or where a visual signal is desired in addition to, or in place of, an audible signal.   |                       |
| B. Such signals operated by ringing current are furnished in connection with all classes of service. Audible signals operated by commercial power and visual signals are furnished only in station lines.  |                       |
| C. Extension and Auxiliary Signals operated by commercial power are designed to be used on 110 volts, 60 cycle alternating current on 110 volt direct current. Except for extension bells which are operated by ringing current, the power for operating the signals is furnished by the subscriber and is obtained from convenient outlets furnished, installed and maintained by the subscriber. |                       |
| D. The rates herein quoted contemplate the use of standard equipment and that it be located on the same premises and within 250 feet of the main station. When equipment of a special type is desired, the charge will be based upon the cost involved to meet the individual requirements of each case.   |                       |

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAR 01 1987  
PURSUANT TO KRS 5:011,  
SECTION 9 (3)  
BY: *J. Strohman*

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY *William W. Mays*  
GENERAL MANAGER

**GENERAL RULES AND REGULATIONS**

	<u>Monthly Rate</u>	
3.		(T)
4.	<u>Directory Listing Services</u>	
A.	Primary Listing	\$ 0.00
B.	Dual Name	\$ 0.25
C.	Extra / Special Listing	\$ 0.25
D.	Shared Tenant Listing	\$ 0.25
E.	Non-published / Unlisted Number	\$ 0.25
5.		(T)
6.	<u>Local Messages</u>	
	The rate for local messages from Public or Semi-Public Telephone is \$0.25 per message.	
7.		
8.	<u>Off-Premise Mileage</u>	
	Station Mileage, for stations located on premises or in buildings other than those on or in which the main station or P.B.X. switchboard are located or beyond the distance specified in other parts of those tariffs, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rate specified for the station. Measurements are routed or circuit mile basis.	
	A. Each quarter mile or fraction thereof	\$ 1.70

---

Issue Date: March 27, 2014  
Effective Date: June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



9. Special Circuits . . .

A. Local exchange two wire outside plant circuits may be leased from the telephone company using the following circuit mileage charges.

Monthly

- 1. Each quarter mile or fraction thereof. . . . . \$ 1.70
- 2. An installation charge equal to the cost of labor required to install such circuits applies to each service. The minimum charge shall be. . . . . \$12.00
- 3. The telephone company does not hold itself out to furnish circuits with a transmission level of a better grade than circuits used for normal exchange service.
- 4. The subscriber must agree that the volume of electrical input on said circuits will be maintained at a level sufficiently low so as not to cause interference with any other telephone company service.

10. Special Purpose Handsets. . .

Handset telephones will be furnished, when available, equipped with a control knob which can be operated to raise the incoming voice level approximately 12 db. above normal. This monthly rate shall be in addition to the rate for the applicable station equipment . . .

A. Monthly Rate. . . . . \$0.50

11. Switching Keys. . .

Switching devices for use in connection with the wiring of main and extension stations in extension bells, are available in connection with all classes of service at the following rate

Monthly

A. Cam-lever (2 or 3 way) Switch each . . . . . \$0.50

12. Handsfree Telephone . . .

The charge for each such unit is in addition to the rates and charges applicable to class of service in connection with which a set is furnished.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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MAR 01 1987

1. Each Handsfree Unit . . . . . Monthly  
\$4.75

PURSUANT TO 807 KAR5:011,  
SECTION 9 (1)  
BY: *J. Deeghgan*

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY *William W. [Signature]*  
GENERAL MANAGER



13. Deleted January 1, 1986

14. Deleted January 1, 1986

15. Signal Bell & Control System . . .

A. A system by which audible or visual signals may be transmitted using push-buttons.

1. Control System Relay . . . . . PUBLIC SERVICE COMMISSION . . . \$2.00  
OF KENTUCKY

B. Pushbuttons . . . . . EFFECTIVE . . . . . 0.50

C. Signal Bell . . . . . MAR 01 1987 . . . . . 0.50

D. Signal Lamp . . . . . PURSUANT TO 807 KAR 5:011, . . . 0.50  
SECTION 9 (2)

E. Power Supply (If Necessary) . . . BY: J. Longbean . . . 1.50

16. Touch Tone Signaling Units . . .

A. A standard touch tone telephone used solely as a signaling unit after call termination has been completed. This unit can be used only if a standard rotary set is coupled with it on line.

1. Each . . . . . Monthly  
\$.1.60

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY William W. [Signature]  
GENERAL MANAGER

D

- 17. Call Diverter . . . .  
Call Diverter transfers calls automatically to another local termination. Also functions as a single-number dialer with re-dial capability with switched-gain amplification. Code-A-Phone Model #976 or equivalent.  

Monthly

1. Each. . . . . \$10.00
- 18. Answering Recorder. . .  
Provides 45, 60, 180 or 300 second outgoing announcement tapes with incoming messages tape storage up to 30 minutes with each individual call limited to the length of the announcement tape less lapsed time for the recorded announcement. Code-A-Phone Model #370 or equivalent.  

Monthly

1. Each. . . . . \$ 5.00
- 19. Announce-Only Answering Recorder. . .  
Provides up to a 60 second announcement on all terminated incoming calls. Code-A-Phone Model #180 or equivalent.  

Monthly

1. Each. . . . . \$ 5.00
- 20. Voice or Alarm Data Couplers  
Provides interfacing protection between customer owned equipment and telephone company facilities GDC Model PC1000A or equivalent.  

Monthly

1. Each. . . . . \$ 2.88
- 21. Data Coupler. . .  
Provides interfacing protection between customer owned equipment and telephone company facilities. PC Model 1001D or equivalent.  

Monthly

1. Each. . . . . \$ 1.00
- 22. Emergency Call System (Fire). . .  
System provides equipment so that when the emergency number is dialed, all idle firefighters stations are rung simultaneously.  

Monthly

1. Common Equipment. . . . . \$ 7.93  
2. Individual Lines. . . . . \$ 1.54
- 23. Automatic Dialer. . .  
Device allows 32 pre-programmed numbers to be dialed by pushing a single button.  

Monthly

1. Each. . . . . \$ 6.00

PURSUANT TO 807 KAR 5:011, SECTION 9 (1),  
BY: *J. Deoghan*

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY *William W. Neal*  
GENERAL MANAGER

24. Data Access Telephone . . .

Data Access Telephone equipped with an exclusion key capable of excluding all of the data network while operating in the normal mode. ITT Model 502 or Equivalent.

Monthly

A. Each. . . . . \$20.00

25. Remote Control Answering System (Rotary Dial) . . .

Provides 20 seconds outgoing announcement tape with incoming storage capability of 20 messages at 30 seconds each. Messages can be played back by remote control. Code-A-Phone Model #1600 or equivalent.

Monthly

A. Each. . . . . \$ 8.60

B. Installation. . . . . Equipment Change Charge Applies

26. Trendline Type Telephone Set. . .

Telephone has its dial in the handset both in the desk and wall models. Recurring rate is in addition to station rate and color rate if applicable.

Monthly

A. Each. . . . . \$0.75

B. Trendline Set with light in handset . . . . . \$1.00

27. Data Coupler. . .

Provides interfacing protection between customer owned equipment and telephone company facilities. PC Model 1001 A or Equivalent.

Monthly

A. Each. . . . . \$7.75

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OF KENTUCKY  
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MAR 01 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *J. Deanehan*

ISSUED February 1, 1987

EFFECTIVE March 1, 1987

BY *William D. M. [Signature]*  
GENERAL MANAGER

27. Custom Calling Services

I. General

A. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may then hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

B. Call Forwarding

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

C. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.

D. Speed Calling (8 Code and 30 Code)

Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) or thirty (30-code) number capacity.

E. Wake Up Service

Permits a customer to program his network service to initiate a call at a predetermined time. The service can be discontinued and reinitiated from the customer's touchtone phone.

II. Provision of Service

A. The services are limited to those areas served by central offices arranged for Custom Calling Services.

B. The services are furnished only in connection with individual line service. The service is not available with Centrex service, private branch exchange service.  
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED March 5, 1993

EFFECTIVE

MAY 1, 1993  
April 5, 1993

BY

  
EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

**III. Rates**

	<u>Installation</u> <u>Non-Recurring</u>	<u>Monthly</u> <u>Recurring Charge</u>
A. Call Waiting	\$ 5.00	\$ 4.50
B. Call Forwarding	\$ 5.00	\$ 0.50
C. Three-Way Calling	\$ 5.00	\$ 0.25
D. Speed Calling (8 Code)	\$ 5.00	\$ 1.00
E. Speed Calling (30 Code)	\$ 5.00	\$ 1.50
F. Wake Up Service	\$ 5.00	\$ 1.00
G. Combination of A,B,C,D,F	\$ 5.00	\$ 6.50
H. Any Other Combination/Services	\$ 5.00	\$ As Applies

Installation charges will be waived during selected periods of a special promotion as set forth in Section D.2.c of the Advanced Calling Services Tariff.

**28. Answering System**

Deleted 3/1/87

**29. Touch Calling Service - Single Line Service**

**I. General**

A. Effective 12/1/96, the Telephone Company will include Touch Calling Service in basic local service. Touch Calling Service will be mandatory for new service or moves of existing service to new locations. Touch Calling Service will continue to be optional to existing rotary access line customers while they maintain service at their current address. C

B. Touch Calling Service is offered only from Central Offices where special facilities are available. D

C. Deleted 3/1/87

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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DEC 01 1996

PURSUANT TO 807 KAR 5-011,  
SECTION 9 (1)

ISSUED November 1, 1996

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION December 1, 1996

BY [Signature]  
EXECUTIVE VICE PRESIDENT

29. Touch Tone Calling Service - Single Line Service (continued)

II. Application of Charges

- A. Touch Tone Service Per Access Line.....\$1.00/Month D
- B. Deleted 3/1/87
- C. Deleted 3/1/87
- D. Existing Installation Charges Apply D
- E. Installation Charges will be waived during selected periods of a special promotion as set forth in Section D.2.c of the Advanced Calling Services Tariff. D

30. Speakerphone (PC4A Type)

Deleted 3/1/87

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OF KENTUCKY  
EFFECTIVE

DEC 01 1996

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED November 1, 1996 EFFECTIVE December 1, 1996

BY:   
EXECUTIVE VICE PRESIDENT

31.

32. Mobile Radio Paging Service

A. General

1. Mobile Radio Paging Service is a one-way, tone only, tone and voice or numeric display, paging service provided through land radio telephone equipment to a personal paging receiver equipped for such service.
2. Each paging service shall have a seven digit pager number assigned to it. Paging calls are placed to the Telephone Company central office, which in turn initiates the paging call to the requested receiver number.
3. Pager numbers are furnished only to the customer and will not be listed in either the Telephone Company's alphabetical directory or in information records available to the general public.

B. Regulations

1. Regulations applicable to the provision of regular telephone service, as outlined in this General Exchange Tariff, are also applicable to Radio Paging Service.
2. Radio Paging Service is available within a range of the land radio telephone station through which the service is furnished and subject to transmission, atmospheric and like limitations inherent to radio transmission.

JUN 25 1988

PURSUANT TO 207 KAR 5:011,  
SECTION 9 (1)

BY: George Selles  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED May 25th, 1988

EFFECTIVE June 25th, 1988

BY William W. M. [Signature]  
GENERAL MANAGER

32. Mobile Radio Paging Service (Cont'd)

B. Regulations (Cont'd)

- 3. The liability of the Telephone Company for damages arising out of mistakes, omission, interruptions, delays or errors or defects in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards or maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay, error or defect in transmission occurs.
- 4. Radio paging service requires special transmitting equipment and the service will be provided subject to the availability of such facilities.

C. Rates: Include provision of service only and do not include customer pager equipment

	<u>Monthly Rate</u>	<u>Installation Charge*</u>
1. All exchanges as service becomes available.		
a. Mobile Radio Paging Service		
(Tone Only)	9.75	7.50
Numeric Display Paging	9.75	7.50
Tone and Voice Paging	10.00	7.50

\* Service Charge to be waived through PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 12/01/88

JUN 25 1988

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Shary Selles  
PUBLIC SERVICE COMMISSION MANAGER

Issued: May 25, 1988 Effective June 25th, 1988

By: William W. [Signature]  
GENERAL MANAGER



33. Sale of Embedded Equipment

Pursuant to the Public Service Commission Order of September 10th, 1985 in Administrative Case #269, the telephone company proposes to sell in place any and all single line station apparatus and associated equipment. The equipment is listed along with the minimum and maximum sales prices. The actual price shall be set by the telephone company at the time of sale but shall fall within the range listed herein. The equipment shall carry no warranty and only embedded sets installed before January 1, 1983 apply.

<u>Unit Model #</u>	<u>Description</u>	<u>Maximum Sale Price</u>	<u>Minimum Sale Price</u>
500	Single Line Desk - Rotary	\$ 20.81	\$ 12.49
554	Single Line Wall - Rotary	20.81	12.49
2500	Single Line Desk - Touchtone	29.50	17.70
3554	Single Line Wall - Touchtone	29.50	17.70
2200	Desk Trendline - Touchtone	39.11	23.47
2254	Wall Trendline - Touchtone	39.11	23.47
200	Desk Trendline - Rotary	29.50	17.70
254	Wall Trendline - Rotary	29.50	17.70
	Princess - Rotary	29.40	17.64
SPC4A	Speakerphone	239.70	143.82
ITT	Speakerphone	169.24	101.54
180	Code-A-Phone Answering	131.04	78.62
1600	Code-A-Phone 1600 Answering	173.88	104.33
640	Dictaphone 640 Answering	317.53	190.52
	Automatic Dialers - 32#	82.71	49.63
	Call Diverter	100.76	60.46
201	210 Data Modem	746.18	447.71
212	212 Data Modem	487.63	292.58
	PC1001D Coupler	141.05	84.63
	Extension Bells	23.79	14.27
	A/C Powered Horns	131.83	79.10
	Hard Hearing Handset	15.85	9.51

PUBLIC SERVICE COMMISSION  
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MAR 01 1987

PURSUANT TO KRS 207.0011,  
SECTION 9 (2)

BY: J. Geoghegan

ISSUED February 1, 1987 EFFECTIVE March 1, 1987

BY: [Signature]  
GENERAL MANAGER

**34.1 Access Line Service for Customer-Provided or Payphone Service Provider (PSP)**

- A. Access Line Service for Customer-Provided or PSP Public Telephones is provided on a flat rate basis.
  - 1. Access Line Basic Rate - The Basic Coin Access Service rate for the exchange in which service is located is applicable.
- B. Services Charges are applied on the same basis as for individual business line service.
- C. At the request of the subscriber, Touchtone service may be provided pursuant to terms and conditions elsewhere in this tariff.
- D. The subscriber is responsible for Directory Assistance service charges equivalent to those billed on business individual line service.

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**34.2 Coin Supervision Additive Service**

**A. Description**

MAR 01 1998

The Telephone Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSP) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability.

PURSUANT TO PSC PAR 5011,  
BY: [Signature]  
SECRETARY OF THE COMMISSION

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

**B. Rates and Charges**

Monthly Rate

Per Exchange Service Line                      \$\$.50

The Coin Supervision Additive Service charge is assessed monthly to the PSP for each local exchange service line for which Coin Supervision Additive Service is provided.

ISSUED January 30, 1998 EFFECTIVE March 1, 1998

BY [Signature]  
EXECUTIVE VICE PRESIDENT

<sup>1</sup> Material previously appearing on this page now appears on Sheet Number 38.3 of Part I.

35. Shared Tenant Service Offerings

A. General

1. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
2. When in the judgment of the Company it is deemed necessary, or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

Nothing in this Tariff section impairs the Company' franchise or ability to operate in the state. This Tariff is not intended to nor does it enfranchise or certify the recipients of this service as a telecommunications company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

35. Shared Tenant Service Offerings

B. Regulations And Application of Rates (Continued)

3. The service establishment charge shown in 35C(1) applies for all resale service applications processed under this Tariff and is in addition to all other applicable non-recurring and recurring charges. BY: J. L. Logan  
SECTION 9 (1)
4. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.
5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the trunk rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the resellers will be required to continue to provide access service until the company can provide individual access facilities, but in no case will this requirement extend beyond nine months from the date that the notice is received.
6. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Duo County or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.
7. The Company will provide facilities to the first point (demarcation/network interface) on the resellers's premises which, in the judgment of the Company is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY [Signature]  
General Manager

35. Shared Tenant Service Offerings(Continued)

- 7. this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.
- 8. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.
- 9. Suspension of service as described in this Tariff is not applicable to this service.
- 10. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C. Rates

1. Service Establishment Charge

(a) Per Application	Monthly	Nonrecurring
	Rate	Charge
1) Each	\$	\$30.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1986

PURSUANT TO 80/KAR 5:011,  
SECTION 9 (1)

BY: Geog Regan

ISSUED December 31st, 1986 EFFECTIVE December 31st, 1986  
Date Date

BY [Signature]  
General Manager

KEY TELEPHONE SYSTEMS

A. GENERAL

Description

A key telephone system is an arrangement of equipment employing telephone sets with keys in the mounting. These are employed either exclusively or in combination with other telephones with no keys. A key telephone system is designed to provide one or more of the service features listed below:

Pickup

An arrangement whereby a telephone may be connected to one or more lines by key operation at that telephone.

Holding

An arrangement in which by key operations a call may be held on one line while a call is made or answered on another line.

Intercommunication

An arrangement in which by key operation two or more telephones may communicate with each other.

Exclusion

An arrangement in which the manual operation of a manual exclusion button disconnects other telephones from the line, or disconnects a common buzzer in the set, with automatic

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OF KENTUCKY  
EFFECTIVE

Patch Unit

An arrangement in which by key operation 1 JAN 01 1986 key system can be patched together into a multi-party conference circuit.

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

Signaling

BY: *J. Seeghegan*

An arrangement whereby signaling is provided between stations either automatically, by key operation, by dial operation, or by push button.

ISSUED December 1, 1985 EFFECTIVE January 1, 1986

BY *William W. Dyer*  
GENERAL MANAGER

A. GENERAL (Continued)

Intercommunication Between Main and Extension Telephones in  
Different Buildings:

A key telephone system can be arranged to provide for intercom-  
munication between main and extension telephones in different  
buildings, where transmission limitations will permit, as well  
as to originate and receive central office calls at both points.

Signaling Arrangements

Signaling on Central Office, Branch Exchange Station and Private  
Lines.

Signaling on central office, branch exchange station and private  
lines is by means of individual bells connected to each line or  
common bells connected to two or more lines through the use of a  
control unit on each line.

Signaling Between Telephone of a Key Telephone System.

Signaling between telephones of a key telephone system is  
necessary when the system is arranged for intercommunication;  
in other cases signaling between telephone may not be necessary.

For the key telephone system providing for intercommunication  
between main and extension telephones, signaling is provided by  
buzzers or ringers operated either by means of push buttons or  
automatic signaling units, and is normally on a selective basis.

B. REGULATIONS

1. Lines With Which Key Telephone Systems May Be Furnished

Key telephone systems are regularly available only in connection  
with individual lines (excluding semi-public and public tele-  
phone lines), PBXm Centrex, WATS and private line services.

2. Non-key telephones may be bridged to a key telephone  
system. The number of telephones which are connected to a  
line either directly or key operation is limited to such number  
as in the judgement of the Company will not interfere with  
efficient telephone service.

PUBLIC SERVICE COMMISSION

OF KENTUCKY

EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

BY: *J. Deoghegan*

ISSUED December 1, 1985

EFFECTIVE January 1, 1986

BY *William W. [Signature]*  
GENERAL MANAGER

B. REGULATIONS (Continued)

Suitable commercial power including outlets, which may be required for the operation of the equipment associated with key telephone systems, shall be furnished by the customer.

- 3. Key Telephone Trunks  
Key telephone trunks are central office lines terminated for key systems.

C. RATES:

- 1. Key Telephone Trunks- - -  
Key Telephone Trunk rates apply to all central office lines terminated for all types of key telephone systems.

	<u>Installation</u>	<u>Monthly Rate</u>
Key telephone trunk, each - - - - -	\$25.00	See Part III of Tariff
2. Pickup Keys, each - - - - -		\$0.65
3. Hold Keys, each - - - - -		0.75
4. Power Supply, each- - - - -		1.50
5. Exclusion Key, each - - - - -		0.50
6. Incoming Call Flashing Lamps/Feature Six Lines- - - - -		2.00
7. Winking Hold Feature/Line - - - - -		1.50
8. Ten Line Patch Unit/Each- - - - -		7.50
9. Manual Intercom for maximum of Four Stations- - - - -		2.50
10. Dial Selective Intercom for maximum of Nine Stations- - - - -		3.50
11. Music on Hold Capability (Does not include music source)		0.75
12. 76A Type Key System Common Equipment- - - - -		9.75
13. Call Announcer/Each - - - - -		1.00

PUBLIC SERVICE COMMISSION  
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JAN 01 1986

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *J. Berghagen*

ISSUED December 1, 1985 EFFECTIVE January 1, 1986

BY *William W. [Signature]*  
GENERAL MANAGER



C. RATES: (Continued)

14.	Head Set Jack- - - - -	\$1.00
15.	Head Set - - - - -	1.50
16.	Busy Lamp Operation Per Line Per Console - - - - -	2.75
17.	Touch Tone Charge/9 Station Intercom - - - - -	6.00
18.	Touch Tone Charge/Trunk- - - - -	1.00
19.	Touch Tone Charge/6-Line Instrument- - - - -	0.75
20.	Touch Tone Charge/10-Line Instrument - - - - -	0.75
21.	Customer Owned P.A. Access - - - - - Installation by equipment change charge.	2.50

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JAN 01 1986

PURSUANT TO 807 KAR5:011,  
SECTION 9(1)

BY: *J. Deeghegan*

ISSUED December 1, 1985 EFFECTIVE January 1, 1986

BY *William W. [Signature]*  
GENERAL MANAGER

PRIVATE BRANCH EXCHANGE SERVICE

A. General - - -

Private Branch Exchange Service will be provided on a contract basis only. Contracts will be based on the particular pieces of equipment requested by the subscriber.

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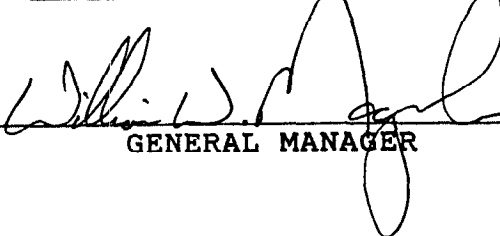
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR5:011,  
SECTION 9 (1)

BY J. Seagham

ISSUED December 1, 1985 EFFECTIVE January 1, 1986

BY   
GENERAL MANAGER

GENERAL EXCHANGE SERVICE TARIFFS

FOREIGN EXCHANGE SERVICE

1. Except in the case of tie lines and individual private branch exchange stations, the rate for foreign exchange service is the monthly rate for individual line main station service, private branch exchange trunk lines or private branch exchange system applicable within the base rate area of the designated central office of the foreign exchange area, plus charges as follows for each circuit:
  - A. \$1.70 per month per quarter-mile or fraction thereof, for the distance, route measurement, between the central office from which the subscriber normally would be served and the central office in the foreign exchange from which the subscriber desires to be served, or in the event the Telephone Company has no exchange in any foreign territory or on account of non-patronage or circumstances beyond its control, an exchange is discontinued and any individual main station or private branch exchange system applicable within such foreign territory applies for said individual line service then the foreign exchange rate of \$1.70 per quarter-mile per month applies. In addition, the subscriber is charged with any extra exchange line mileage charges which would apply for connection with the central office from which service normally would be rendered.
  
2. For tie lines connecting switchboards in different exchange areas mileage charges apply as follows for each circuit:
  - A. \$1.70 per month per quarter-mile or fraction thereof for the distance, route measurement, between the switchboards.

ISSUED February 3, 1992 EFFECTIVE March 3, 1992

BY William W. Mays  
Executive Vice President  
DUO COUNTY TELEPHONE  
COOPERATIVE CORPORATION, INC.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 3 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Clayton Deller  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICES TARIFFS

FOREIGN EXCHANGE SERVICE (Continued)

3. The charge for individual private branch exchange stations connected for foreign exchange service is the monthly rate applicable for other private branch stations connected to the same private branch exchange switchboard, plus mileage charges as follows for each circuit:
- A. \$1.70 per month per quarter-mile or fraction thereof for the distance, route measurement, between the private branch exchange switchboard and the station.
4. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by others than the subscribers and his representatives, as apply in connection with other classes of exchange service.
5. Subscribers to foreign exchange service are required to contract for service in the exchange from which they would normally be served. The minimum requirement is one individual line or one trunk.
6. The local service area and toll rates to main stations or private branch exchange systems connected for foreign service are the same as regularly apply to stations located in the foreign exchange area. Charges, if any, for messages to foreign exchange main stations or private branch exchange systems are the established rates for messages to stations located in the foreign exchange area.

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ISSUED February 3, 1992 EFFECTIVE March 3, 1992

BY William W. [Signature]  
Executive Vice President  
DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 3 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)


BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFFS  
SEMI-PUBLIC TELEPHONE SERVICE  
(Guarantee Pay Station)

1. Semi-public telephone service is an arrangement under which a subscriber station is equipped with a coin collecting device, designed for a combination of subscriber and public usage, and will be furnished on individual lines only, at the following types of locations:
  - A. At locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of transients.
  - B. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees or occupants.
  - C. At any location where the demand for service is for a combination of transient and subscriber usage.
2. The Telephone Company does not undertake to provide booths for housing semi-public telephones but the subscriber may at his option provide at his own cost suitable booths, shelves or cubicles for such purpose.
3. Subscribers to semi-public telephone services are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes, subject to rules and regulations otherwise specified in this Tariff.
4. Local messages from Semi-Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.
5. When the monthly receipts from local service are less than the amount of the guarantee, the subscriber will be billed for the difference. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.
6. All spurious, mutilated and foreign coins and slugs found in the coin receptacle and all charges for long distance service will be deducted before computing receipts from local service over semi-public telephones.

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ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY:   
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS  
SEMI-PUBLIC TELEPHONE SERVICE  
(Guarantee Pay Station)  
(continued)

7. Semi-Public telephones are subject to the contract period, service connection move charges and transfer charges and general rules and regulations provided elsewhere in this Tariff.
8. Local message receipts in excess of the guarantee collected during any collection period are not credited against the defects for any other collection period. All semi-public telephones furnished to the same subscriber installed in the same building, or on the same premises, are considered collectively in determining of the guarantee for any collection period.

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PUBLIC SERVICE COMMISSION  
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APR 15 1997

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY Will D. [Signature]  
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS  
PUBLIC TELEPHONE SERVICE

1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Services Tariff and Toll Messages are charged for at the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

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APR 15 1997

PURSUANT TO 807 KAR 5.011,  
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BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED March 14, 1997 EFFECTIVE April 15, 1997

BY [Signature]  
EXECUTIVE VICE PRESIDENT

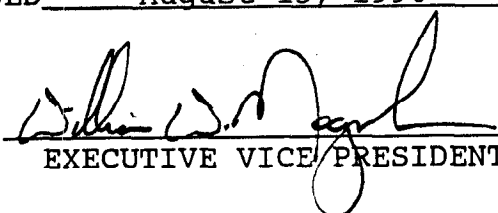
GENERAL EXCHANGE SERVICE TARIFFS  
DIRECT INWARD DIALING SERVICE

A. Rules and Regulations

1. DID service permits incoming calls to a PABX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intra and inter-exchange rates.
2. Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.
3. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service.
5. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

ISSUED August 15, 1990 EFFECTIVE Sept. 15, 1990

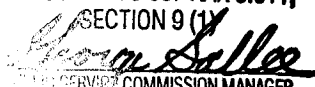
BY

  
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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SEP 15 1990

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)  
  
PUBLIC SERVICE COMMISSION MANAGER



GENERAL EXCHANGE SERVICE TARIFFS  
DIRECT INWARD DIALING SERVICE

A. Rules and Regulations - Continued -

6. One primary directory listing will be furnished without charge for each separate trunk group.
7. The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant interceptor recording announcement service.
8. DID numbers are provided in blocks consisting of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide specific number blocks. The company will be responsible for interception and administration of reserved numbers.
9. The minimum committment period for the service is three years. In case of discontinuance or reduction of service within the minimum committment period, a basic termination charge equal to 36 months of the rates for service terminated reduced by 1/36th for each full month of service provided shall apply.

ISSUED August 15, 1990 EFFECTIVE Sept. 15, 1990

BY William S. M...  
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 15 1990

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY George Salter  
PUBLIC SERVICE COMMISSION MANAGER

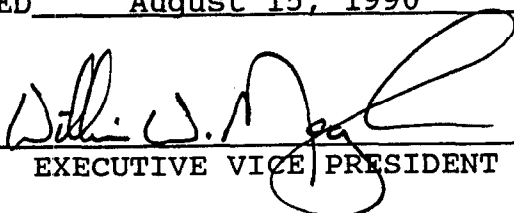
GENERAL EXCHANGE SERVICE TARIFFS  
DIRECT INWARD DIALING SERVICE

B. Rates and Charges . . .

	<u>Installation Charge</u>	<u>Monthly Charge</u>
1. Direct-Inward Dialing (DID) Charges		
A. Block of 20 Working or Reserved Numbers	\$250.00	\$8.50
B. DID One-Way Inward Trunk Terminations in Central Office	75.00	\$24.00

Note: The installation charge on numbers applies to each 20 number block of DID numbers assigned or reserved to a customer per occasion. The trunk termination rates and charges are applicable in addition to the rates and charges for the provision of Key/PABX trunks and the associated equipment and services.

ISSUED August 15, 1990 EFFECTIVE Sept. 15, 1990

BY   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 15 1990

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
  
PUBLIC SERVICE COMMISSION MANAGER

**GENERAL EXCHANGE SERVICES TARIFF  
TELECOMMUNICATIONS RELAY SERVICE SURCHARGE**

**A. Rules and Regulations**

Pursuant to KPSC Administrative Case No. 333 and Case No. 372, a monthly surcharge shall be imposed on all local exchange access lines to fund the Kentucky Telecommunications Relay Service. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers and Company Official Accounts. The surcharge shall appear as a separate line item on the customer's bill and shall read "TRS/TAP Surcharge."

**B. Rates and Charges**

The Commission has determined the amount of the surcharge will be as follows:

Per access line

	<u>Monthly Recurring Charge / Access Line</u>
TRS (T)	\$0.01 (R)
TAP (T)	<u>\$0.02</u>
TRS / TAP Surcharge (T)	\$0.03 (R)

However, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Service for the hearing and/or speech impaired persons in Kentucky.

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Issue Date: November 3, 2017  
Effective Date: January 1, 2018

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer  
Issued pursuant to Case 2017-00358 issued September 14, 2017.



GENERAL EXCHANGE SERVICE TARIFFS  
CALL SCREENING AND RESTRICTION SERVICES

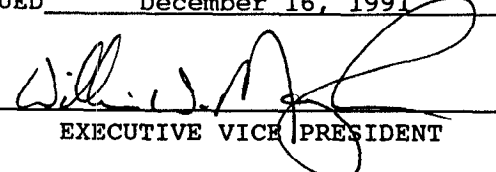
A. General

1. Customized Code Restriction (CCR) is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks.

B. Rules and Regulations

1. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks.
2. CCR is furnished only from central offices where facilities permit.
3. CCR does not provide restriction of non-chargeable calls to Company numbers such as repair service or to public emergency service number (911).
4. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
5. Customers who subscribe to CCR options which restrict operator access are required to place stickers on each restricted telephone indicating the operator cannot be reached.
6. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes specified for the options.

ISSUED December 16, 1991 EFFECTIVE January 16, 1992

BY   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

JAN 16 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE SERVICE TARIFFS  
CALL SCREENING AND RESTRICTION SERVICES

B. Rules and Regulations (Continued)

7. CCR - Options

The codes shown for CCR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.

- a. Option #1 Restricted Codes -  
1+, 0-, 0+, 00-, (1+/0+), 411, 976, NPA 900,  
IDDD 01+, IDDD 011+
- b. Option #2 Restricted Codes -  
1+, IDDD 011+
- c. Option #3 Restricted Codes -  
0-, 0+, 00-, IDDD 01+
- d. Option #4 Restricted Codes -  
IDDD 01+, IDDD 011+
- e. Option #5 Restricted Codes -  
NPA 900, 976

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ISSUED December 16, 1991 EFFECTIVE January 16, 1992

BY   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 16 1992

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

**GENERAL EXCHANGE SERVICE TARIFFS  
CALL SCREENING AND RESTRICTION SERVICES**

**C. Rates and Charges**

1. The following rates and charges apply for all CCR options and are in addition to all applicable service charges, monthly rates and non-recurring charges for exchange lines/trunks and other services or equipment with which they may be associated. Only one option may be provided on a line/trunk or group of lines/trunks.


A.	Option #1 - Restricted Codes	<u>Monthly Rate</u>
	(1) Residence Line, each	\$ 0.00
	(2) Business Line or PBX trunk, each	0.00
B.	Option #2 - Restricted Codes	
	(1) Residence Line, each	\$ 0.00
	(2) Business Line or PBX trunk, each	0.00
C.	Option #3 - Restricted Codes	
	(1) Residence Line, each	\$ 0.00
	(2) Business Line or PBX trunk, each	0.00
D.	Option #4 - Restricted Codes	
	(1) Residence Line, each	\$ 0.00
	(2) Business Line or PBX trunk, each	0.00
E.	Option #5 - Restricted Codes	
	(1) Residence Line, each	\$ 0.00
	(2) Business Line or PBX trunk, each	0.00

2. Any applicable service charges or non-recurring charges associated to add CCR (Option #5) to block NPA 900, 976 calls will not apply for initial customer request for Option #5. (Example: Customers with a billing dispute on NPA 900, 976 calls). The regrade non-recurring service charge will apply on any subsequent requests to remove or add CCR.

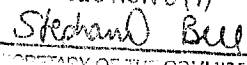
3. CCR will be established and provided at no charge for customers receiving Lifeline service from Part II of this Tariff.

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ISSUED December 12, 1997 EFFECTIVE JANUARY 01 1998 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

BY   
EXECUTIVE VICE PRESIDENT

JAN 01 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY:   
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS  
ADVANCED CALLING SERVICES

A. Applications

- 1. Advanced Calling Services are a family of incoming and outgoing call management services offered in addition to basic telephone service that allow business and residential subscribers to screen, redirect or return selected calls.

B. Definition of Feature Offerings

1. Repeat Dialing

Repeat Dialing allows the customer to automatically redial the last number dialed. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. Unless cancelled, for the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

2. Call Return

This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call.

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ISSUED March 5, 1993 EFFECTIVE AD PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

BY Will J. M. [Signature]  
EXECUTIVE VICE PRESIDENT

MAY 1 1993  
PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

3. Caller I.D.- Basic (Number Delivery) C

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller I.D. - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent period of the ringing cycle. C

Any customer subscribing to Caller I.D. - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. C

If the incoming call originates from a multi-line group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Caller I.D. - Basic is not available on operator-handled calls. C

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 01 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9(1)

BY: Justin C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED April 1, 1996 EFFECTIVE May 1, 1996

BY [Signature]  
EXECUTIVE VICE PRESIDENT



3.1 Caller I.D. - Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller I.D. - Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller I.D. - Deluxe customer.

Any customer subscribing to Caller I.D. - Deluxe will be responsible for the provision of display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

Calling party name and/or telephone number information via Caller I.D. - Deluxe is not available on operator-handled calls.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 01 1996

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED April 1, 1996 EFFECTIVE May 1, 1996

BY [Signature]  
EXECUTIVE VICE PRESIDENT

4. Caller I.D. Blocking

a. Caller I.D. Blocking-Per Call

This feature allows a customer to prevent their directory number and/or directory name on a per-call basis from being seen by someone with Caller I.D. service or from being announced to someone with Call Return or Call Screening service. When the feature is activated before a call, a private status message will be sent instead of the number and/or name. C

This feature will be available without presubscription.

b. Caller I.D. Blocking-Per Line

This feature enables a customer to make all calls with the delivery of their calling number and/or name marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the preassigned activation code for Caller I.D. Blocking-Per Call is dialed on the line, the calling number and/or name may be delivered. C

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon health and safety concerns: (a) non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies. C

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 01 1996

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Noel  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED April 1, 1996 EFFECTIVE May 1, 1996

BY Will W. M.  
EXECUTIVE VICE PRESIDENT

Operator services and 9-1-1 service takes precedence over Caller I. D. Blocking-Per Call and Per Line service with all calling numbers available regardless of the privacy status.

5. Call Trace

This feature enables the customer to initiate an automatic trace of the last incoming call. Upon activation by the customer, the network automatically sends a message to the Company's Annoyance Call Bureau indicating the calling number, the time the trace was activated and the time the offending call was received. The customer using this feature would be required to contact their servicing law enforcement agency and have presented to the Telephone Company a District Court order authorizing results of traces initiated by the customer to be released directly to the proper authorities for legal handling. There will be a charge to the customer for each annoyance call report provided. The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer.

6. Priority Ringing

This feature allows subscribers to program their lines for a distinctive ringing pattern associated with up to twelve (12) specific calling telephone numbers and with a normal ringing pattern for all other calling numbers. In addition, for subscribers who also have Call Waiting, a distinctive call waiting tone is generated when the line is called by one of the directory numbers included on the Priority Ringing screening list.

7. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to twelve (12) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

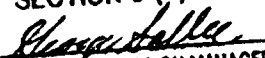
ISSUED March 5, 1993 EFFECTIVE April 5, 1993

BY:   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 1 1993

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

8. Call Screening

This feature provides the customer the ability to prevent incoming calls from up to twelve (12) different telephone numbers.

A screening list is created by the customer either by adding the last unwanted call received or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

9. Special Call Acceptance

This feature provides the customer the ability to select up to twelve (12) customer telephone numbers from which calls are to be received. All other calls are interrupted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

10. Call Forwarding-Don't Answer

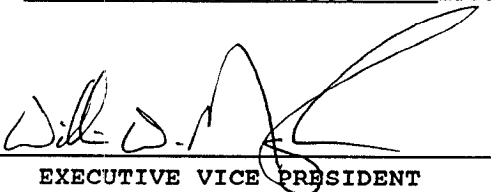
This feature provides for calls terminating to a subscriber's idle directory number to be forwarded to another telephone number. The customer selects the forward-to telephone number and the ring count interval and has the capability to activate and deactivate the service by using dialing codes.

11. Call Forwarding-Busy Line

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number. The customer selects the destination telephone number and has the capability to activate and deactivate the service by using dialing codes.

N  
N

ISSUED November 1, 1996 EFFECTIVE December 1, 1996

BY:   
EXECUTIVE VICE PRESIDENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 01 1996

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:   
FOR THE PUBLIC SERVICE COMMISSION

15. SimRing

This feature allows calls that you receive to ring multiple phones simultaneously (in addition to your own). Customers subscribing to this service have the ability to specify one or more destinations they wish to ring when they receive a call through dialing codes or web site interface.

16. Staged Call Forwarding

This feature allows calls that you receive to ring multiple phones either in turn or simultaneously, according to rules that the customer defines.

Customers subscribing to the service have the ability to enable or disable this service through dialing codes or web site interface.

17. Do Not Disturb

This feature ensures that no calls reach the customer's telephone. Callers are either rejected after hearing an announcement, forwarded to another destination (if the customer has No Answer Forwarding enabled) or transferred to voice mail (if the customer has a voice mail service on their line). Customers subscribing to this service can enable or disable service through dialing codes or web site interface.

ISSUED January 20, 2010 EFFECTIVE January 21, 2010


BY:

  
EXECUTIVE VICE PRESIDENT



GENERAL EXCHANGE SERVICE TARIFFS  
PAYMENT FOR SERVICE AND FACILITIES

6. An example of the Telephone Company's billing form is provided below:



P.O. Box 99, Jamestown, KY 42429-0099  
Phone: 270-343-3131  
www.duo-tele.com

Account Number 858-3137  
Billing Date 08/01/2000

MCQUEARY, DARON  
P.O. BOX 1924  
RUSSELL SPRINGS, KY  
42642-1924

Current Charges Due Before	Total Amount Due	Total Amount Paid
08/15/2000	\$ 29.74	\$

\*\*\* Make Checks Payable to Duo County Telephone \*\*\*



Please Return Top Portion With Your Payment



Page 1  
Account Number 858-3137  
Billing Date 08/01/2000

Previous Bill	Payments Received	Past Due Balance	Current Month Charges	Total Amount Due
\$ 58.67	\$ 58.67CR	\$	\$ 29.74	\$ 29.74

FOR BILLING INQUIRIES CALL 343-3131  
OR CALL TOLL FREE 1-877-343-3131

Monthly Statement:

**BILLING PERIOD 8/01 To 8/30**

BALANCE FROM PREVIOUS BILL	58.67
PAYMENTS THROUGH 07/26/2000	58.67CR
BALANCE FORWARD	.00
DUO COUNTY LOCAL REGULATED CHARGES	18.32
FCC INTERSTATE ACCESS CHARGE	3.50
DUO COUNTY NON-REGULATED CHARGE	.63
DUO COUNTY LONG DISTANCE	4.35
KENTUCKY LIFELINE SUPPORT	.03
KY TELECOMMUNICATIONS RELAY SERVICES AND TDD PROGRAM	.07
FEDERAL TAX .81 STATE TAX 1.35	2.16
RUSSELL CO. SCHOOL TAX	.68
<b>TOTAL DUE</b>	<b>29.74</b>

**DUO COUNTY LOCAL REGULATED CHARGES**

QUANTITY		CHARGE
1	BASIC RESIDENCE SERVICE	13.37
1	CALLER I.D. - DELUXE SERVICE	4.95

**DUO COUNTY NON-REGULATED CHARGES**

NON PAYMENT OF THESE ITEMS WILL NOT RESULT IN DISCONNECTION OF YOUR LOCAL TELEPHONE SERVICE

QUANTITY		CHARGE
1	WIRING MAINTENANCE SERVICE	.63

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED September 1, 2000 EFFECTIVE October 1, 2000

OCT 01 2000

BY   
EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY Stephan D Bell  
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS  
PAYMENT FOR SERVICE AND FACILITIES

6. (Continued)



Page 2  
Account Number 858-3137  
Billing Date 08/01/2000

T

DUO COUNTY LONG DISTANCE

DATE	ABC	PLACE	AREA-NUMBER	TIME	MINUTES	AMOUNT
6/26	141	GLASGOW	KY 270-576-3699	4-16P	1	.15
6/26	141	GLASGOW	KY 270-576-3699	4-21P	1	.15
6/26	141	GLASGOW	KY 270-576-3699	9-50P	1	.15
7/01	141	GLASGOW	KY 270-576-1655	6-24P	1	.15
7/01	141	GLASGOW	KY 270-576-1655	6-44P	1	.15
7/03	141	GLASGOW	KY 270-576-3699	8-18A	1	.15
7/03	141	GLASGOW	KY 270-576-3913	8-28A	1	.15
7/03	141	GLASGOW	KY 270-576-3699	8-33A	2	.30
7/03	141	GLASGOW	KY 270-576-3699	8-35A	1	.15
7/03	141	GLASGOW	KY 270-576-3699	1-00P	1	.15
7/07	141	GLASGOW	KY 270-576-3581	1-46P	1	.15
7/09	141	GLASGOW	KY 270-576-2406	11-16A	1	.15
7/13	141	GLASGOW	KY 270-576-2406	5-19P	1	.15
7/15	141	GLASGOW	KY 270-576-3913	10-40P	1	.15
7/15	141	GLASGOW	KY 270-576-3913	10-48P	4	.60
7/16	141	GLASGOW	KY 270-576-3699	12-10A	1	.15
7/22	141	GLASGOW	KY 270-576-3699	10-08A	1	.15
7/22	141	GLASGOW	KY 270-576-3699	4-33P	1	.15
7/22	141	HARRISON	OH 513-367-1449	5-57P	1	.15
7/22	141	GLASGOW	KY 270-576-3913	9-46P	1	.15
7/22	141	GLASGOW	KY 270-576-3699	9-51P	1	.15
7/25	141	GLASGOW	KY 270-576-3699	2-48P	1	.15
7/25	141	GLASGOW	KY 270-576-3699	2-54P	1	.15
7/25	141	GLASGOW	KY 270-576-3699	2-54P	1	.15
7/25	141	GLASGOW	KY 270-576-3699	2-56P	1	.15

TOTAL DUO COUNTY LONG DISTANCE TOLL CHARGES 4.35


T

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 01 2000

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED September 1, 2000 EFFECTIVE October 1, 2000

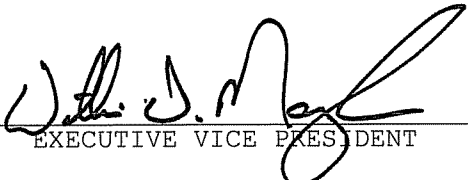
BY:   
EXECUTIVE VICE PRESIDENT

D. Rates

1. Installation Non-Recurring and Monthly Recurring Charges - Individual Features

	<u>Installation Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	
a. Repeat Dialing	\$ 5.00	\$ 2.50	
b. Call Return	\$ 5.00	\$ 2.50	
c. Caller I.D.- Basic	\$ 5.00	\$ 3.50	
d. Caller I.D.-Deluxe	\$ 5.00	\$ 4.95	
e. Caller I.D.Blocking- <u>Per Call</u>	\$ 0.00	\$ 0.00	
Call I.D. Blocking- <u>Per Line</u>	\$ 0.00	\$ 0.00	
f. Call Trace	\$ 5.00	\$ 3.50	
1. Annoyance Call Bureau Reporting:		\$7.50 Per Report	
g. Priority Ringing	\$ 5.00	\$ 2.50	
h. Preferred Call Forwarding	\$ 5.00	\$ 2.50	
i. Call Screening	\$ 5.00	\$ 2.50	
j. Special Call Acceptance	\$ 5.00	\$ 2.50	
k. Call Forwarding- Don't Answer	\$ 5.00	\$ 2.50	
l. Call Forwarding- Busy Line	\$ 5.00	\$ 2.50	
m. Distinctive Ringing	\$ 5.00	\$ 3.50	
n. Anonymous Call Rejection	\$ 5.00	\$ 2.50	
o. Subscriber-Activated Toll Blocking	\$ 5.00	\$ 2.50	
p. SimRing	\$ 5.00	\$ 2.50	N
q. Staged Call Forwarding	\$ 5.00	\$ 2.50	N
r. Do Not Disturb	\$ 5.00	\$ 2.50	N

ISSUED January 20, 2010 EFFECTIVE January 21, 2010

BY:   
EXECUTIVE VICE PRESIDENT

TARIFF BRANCH  
**RECEIVED**  
1/20/2010  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



2. Installation Non-Recurring and Monthly Recurring Charges-Package Plans

	<u>Installation</u> <u>Non-Recurring Charge</u>	<u>Monthly</u> <u>Recurring Charge</u>	
a. Advanced Calling Pkg. #1			T
(a. Repeat Dialing			
b. Call Return			
g. Priority Ringing)	\$ 5.00	\$ 6.50	T
b. Advanced Calling Pkg. #2			
(b. Call Return			
f. Call Trace			
i. Call Screening)	\$ 5.00	\$ 7.50	T
c. Advanced Calling Pkg. #3			
(b. Call Return			
g. Priority Ringing			
i. Call Screening)	\$ 5.00	\$ 6.50	T
d. Advanced Calling Pkg. #4			
(g. Priority Ringing			
i. Call Screening			
j. Special Call			
Acceptance)	\$ 5.00	\$ 6.50	

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 01 1996

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED November 1, 1996 EFFECTIVE December 1, 1996

BY   
EXECUTIVE VICE PRESIDENT

3. Service and Installation Charges

T

- a. Installation charges are not applicable when Advanced Calling Services are provided at the same time as the business or residence individual service is established.
- b. As part of the Company's special introductory promotion, installation charges will not be applicable to customers who subscribe to Advanced Calling Service during a twelve (12) month period after the effective date of each Advanced Calling Service Tariff. Installation charges for Custom Call or Touch Calling services will not be applicable when these services are provided at the same time as the establishment of Advanced Calling Service during this introduction period. The monthly recurring charge will be waived for the initial month for each Advanced Calling Service feature customers subscribe to during the special introductory promotional period.
- c. During selected periods of a special promotion of Advanced Calling Service, Custom Call or Touch Calling Service, the installation charge (premise visit not required) does not apply to any order on which any of these services are being established and for which that charge is the only service charge which would have normally applied on the order. If other work which would have normally required the application of any other service charge(s) is requested on the same order, then those applicable charges apply.


PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 01 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Jordan C. Neel  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED November 1, 1996 EFFECTIVE December 1, 1996

BY   
EXECUTIVE VICE PRESIDENT

3. Service and Installation Charges (continued)

T

c. (continued)

Notice stating the length of the special promotion period will be provided to the Public Service Commission through tariff filing. Upon tariff approval, all subscribers to whom the specially promoted services would normally be available will be notified of the length of the special promotion period.

A special promotion period will be in effect beginning March 1, 1995 and ending September 1, 1995.

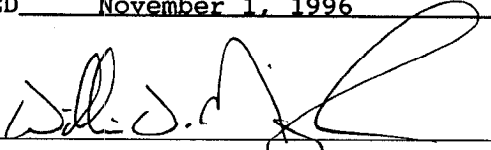
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 01 1996

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neale  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED November 1, 1996 EFFECTIVE December 1, 1996

BY:   
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS  
VOICE MAIL SERVICE

A. Applications

1. Voice Mail Service is an electronic voice messaging system offered in addition to basic telephone service that addresses the voice processing needs of business and residential subscribers.

B. Definition of Feature Offerings

1. Voice Mail

Voice Mail provides customers a convenient and dependable way to answer their calls when they are unavailable by providing a pre-recorded message and recording the caller's message. Included with this service is Call Forwarding-Don't Answer service which forwards unanswered calls to the customer's Voice mailbox. The customer may retrieve the messages from their line or from any line by dialing appropriate codes and using the correct password.

A message waiting indicator lamp, subject to availability of facilities, on the customer's phone or a special dial tone alerts the customer of any new messages. The customer may retrieve the messages by dialing the appropriate password.

All interaction with Voice Mail is private and confidential with security protection provided for each user by a personally-assigned password.

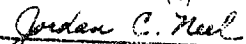
- a. Optional Features

1. Personal/Extension Service - Provides the customer the ability to have three sub-mailboxes allowing different people associated with the same directory number to receive private messages.
2. Remote Notification (Out-dialing) Service - Customers can be notified at a different telephone number or pager that a message is waiting in their mailbox.
3. Remote Voice Mail - Allow non-access line customers to subscribe to Voice Mail Service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED May 19, 1997 EFFECTIVE July 1, 1997

BY   
EXECUTIVE VICE PRESIDENT

JUL 01 1997  
PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY:   
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS  
VOICE MAIL SERVICE (continued)

D

C. Rates

1. Installation Non-Recurring and Monthly Recurring Charges

	<u>Installation Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
a. Voice Mail	\$5.00	\$4.95
b. Optional Features		
1. Personal/Extension	\$5.00	\$1.00
2. Remote Notification	\$5.00	\$1.00
3. Remote Voice Mail	\$5.00	\$2.00

2. Service and Installation Charges

a. Installation charges are not applicable when Voice Mail Service is provided at the same time as the business or residential individual service is established or when Voice Mail is provided at the same time as the establishment of Advanced Calling, Custom Calling or Touch Calling Service. Installation charges for optional features are not applicable when provided at same time as Voice Mail Service.

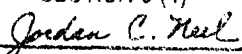
b. As part of the Company's special introductory promotion, installation charges will not be applicable to customers who subscribe to Voice Mail Service during a twelve (12) month period after the effective date of Voice Mail Service Tariff. Installation charges for Advanced Calling, Custom Calling or Touch Calling service will not be applicable when these services are provided at the same time as the establishment of Voice Mail Service during this introduction period. The monthly recurring charge will be waived for the initial month for Voice Mail Service during the special introductory promotional period.

D

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED May 19, 1997 EFFECTIVE July 1, 1997

BY   
EXECUTIVE VICE PRESIDENT

JUL 01 1997  
PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)  
BY:   
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS  
VOICE MAIL SERVICE (continued)

2. Service and Installation Charges (continued)

- c. During selected periods of a special promotion of Voice Mail Service, the installation charge (premise visit not required) does not apply to any order on which any of these services are being established and for which that charge is the only service charge which would have normally applied on the order. If other work which would have normally required the application of any other service charge(s) is requested on the same order, then those applicable charges apply.
- d. Notice stating the length of the special promotion period will be provided to the Public Service Commission through tariff filing. Upon tariff approval, all subscribers to whom the specially promoted services would normally be available will be notified of the length of the special promotion period.

D

D

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 01 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED May 19, 1997 EFFECTIVE July 1, 1997

BY: [Signature]  
EXECUTIVE VICE PRESIDENT

**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

A. Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills.

The Commission from time to time will adjust the amount of the surcharge according to the needs of the program. The Company will apply the surcharge as Ordered by the Commission. (C)

Surcharge per access line per month: Pursuant to Commission Order (C)

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber.
4. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

---

Issued: September 1, 2017  
Effective: August 31, 2017

Issued By: /s/ Daryl Hammond  
Daryl Hammond, CFO/Vice President  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00059 dated August 31, 2017.



**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**B. Regulations**

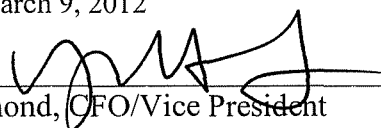
1. **(D)**
2. One low-income credit is available per Household **(T)** and is applicable to the primary residential connection only.
3. A Lifeline customer may subscribe to any local service offering available to other residence customers.
4. CCR options with Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
5. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
6. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to full toll blocking and do not pre-subscribe to a long distance carrier(s).
7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
8. Lifeline is not available for resale.

**(T)**

**(T)**

Issue Date: March 9, 2012

Effective Date: April 1, 2012

Issued By:   
Daryl Hammond, CFO/Vice President





**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

C.5 Lifeline (Cont'd)

C.5.3 Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following programs (T) or have income at or below 135 percent of the Federal Poverty Guidelines [Note 1].

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program
3. Medicaid
4. Federal public housing / Section 8
5. Veterans Pension Benefits (C)
6. Survivor Pension Benefits (C)
7. (D)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C.5.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

[Note 1] This provision is effective June 1, 2012

Issue Date: October 21, 2016  
Effective Date: December 1, 2016

Issued By: /s/ Daryl Hammond  
Daryl Hammond, CFO/Vice President  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00059 dated October 19, 2016.

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews EXECUTIVE DIRECTOR</b> <i>Talina R. Mathews</i>
<b>EFFECTIVE 12/1/2016 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)</b>

**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

D. Certification (continued)

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

E. Application of Rates and Charges

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service charges may be applicable for installing or changing Lifeline service.
3. Service charges do not apply for converting existing service to Lifeline.
4. Life credits are limited to one per Household.

F. Credit Amount

The Lifeline credit passed through to the customer consists of:  
Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

	<u>Federal</u>	<u>State</u>
Lifeline Credit	* (T)	\$3.50

\* The Federal component of the Lifeline Credit will be pursuant to the FCC's 2016 Lifeline Modernization Order, FCC 16-38, Released April 27, 2016 (T)  
(T)

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
PART II  
2<sup>nd</sup> Revised Sheet No. 43**

**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**(D)**

**(D)**

Issue Date: March 9, 2012

Effective Date: April 1, 2012

Issued By:   
Daryl Hammond, CFO/Vice President

TARIFF BRANCH  
**RECEIVED**  
3/12/2012  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

A. Description of Service

Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. The B channels are used for voice or circuit switched data up to 64 kbps. The D channel is used to carry signaling information for the B channels plus packet switched data. The service is available from specially equipped digital switching equipment located in the Telephone Company's central offices.

B. Regulations

- 1, All ISDN-BRI service offerings are available to both residence and business customers.
2. A minimum service period of three months will be required on all ISDN-BRI service offerings.
3. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN services render any facilities provided by the customer obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Customer premises equipment that is compatible with the Company's ISDN interface is the responsibility of the customer. The Company's service interface terminates in a standard network interface device normally located on the outside of a customer premise.

5. ISDN service will only be provided where central office and outside plant facilities and capabilities permit its provision.

The Company's vacation rate plan does not apply to ISDN service.

ISDN-BRI subscribers may upgrade their service plans without installation charges.

8. B channel circuit switched services offer up to 64 kbps intra-office transmission of voice or data. ISDN interconnection to non-ISDN equipped central offices or across interexchange carrier non-ISDN capable transmission facilities will be potentially subjected to analog transmission or sub-rated to 56 kbps.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 07 1998

PURSUANT TO 807 KAR 5.011, SECTION 9(1)

BY: Stephan Bui

SECRETARY OF THE COMMISSION

ISSUED April 7, 1998 EFFECTIVE May 7, 1998

BY

William W. M...  
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

B. Regulations (continued)

- 9. D channel capabilities are limited to those provided by the serving central office. Interexchange packet switching over the D channel is not available at this time.
- 10. ISDN subscribers may order other services if they are compatible for use with ISDN service under Duo County's applicable tariffs.
- 11. All other regulations and provisions relating to standard exchange service shall apply.

C. Rates and Charges

- 1. ISDN-BRI (180) - This ISDN package includes the following features:

- a. ISDN Access Line
- b. (2) B Channels, (1) D Channel
- c. (1) Directory Number associated with each B Channel
- d. Call Hold Feature
- e. Up to 180 B Channel Hours of Usage with Excess Usage chargeable at \$0.01 Per Channel Minute of Use
- f. The non-recurring installation charge will be waived by the Company for the initial 90-day period that the service is made available in a local area.

	Non-Recurring Installation <u>Charge</u>	Monthly Recurring <u>Charge</u>
ISDN-BRI (180) Rate	\$82.50	\$29.95

- 2. ISDN-BRI (400) - This ISDN package includes the following features:

- a. ISDN Access Line
- b. (2) B Channels, (1) D Channel
- c. (1) Directory Number associated with each B Channel
- d. Call Hold Feature
- e. Up to 400 B Channel Hours of Usage with Excess Usage chargeable at \$0.01 Per Channel Minute of Use
- f. The non-recurring installation charge will be waived by the Company for the initial 90-day period that the service is made available in a local area.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1998

	Non-Recurring Installation <u>Charge</u>	Monthly Recurring <u>Charge</u>
ISDN-BRI (400) Rate	\$82.50	\$64.95

PURSUANT TO 807 KAR 5011  
SECTION 9(1)

BY: Stephan D. Bell

ISSUED BY THE COMMISSION April 7, 1998 EFFECTIVE May 7, 1998

BY

[Signature]  
EXECUTIVE VICE PRESIDENT

**GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**A. Description**

1. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800 / 877 / 888 Services, Wide Area Telecommunications Services, and local business trunks.
2. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel or 24 “B” channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any “B” channel. One “D” channel can control up to 23 PRI trunks on an initial PRI and up to 24 “B” channels on each additional PRI.
4. The following B-channel features are offered to the customer:
  - a. Calling Number Identification is a standard feature available at no extra charge.
  - b. Calling Name Delivery is available at rates specified in Sub-Section D of this tariff.
  - c. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the “Bipolar with Eight Zero Substitution” method of providing bit sequence independence. This feature is available without charge if ordered at the same time as the order for ISDN-PRI access is placed.

(C)

(C)

**11/9/11**

Issue Date: IDATE

**11/10/11**

Effective Date: ED/CLF

TARIFF BRANCH

**RECEIVED**

11/9/2011

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

Issued By:   
Daryl Hammond, CFO/Vice President

**GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**B. Regulations**

1. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
2. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.
3. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event the local serving office is not so equipped, the Company will provide PRI service from an alternate serving central office determined by the Company if technically feasible.
4. When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the PRI Access and PRI Facility charges will apply in addition to the DS1 special transport and DS1 transport termination, as specified in the Company Intrastate Access Tariff.
5. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in this Section. Directory listing services are provided pursuant to Tariff.
6. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but that capability can be provided on an individual case basis.
7. All PRI services are offered on a 12-month minimum contract.

(C)

(C)

**11/9/11**

Issue Date: IDATE

Issued By:   
Daryl Hammond, CFO/Vice President

**11/10/11**

Effective Date: EDATE

TARIFF BRANCH

**RECEIVED**

11/9/2011

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

**GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**B. Regulations (cont'd)**

8. ISDN-PRI service is provided for use by the end user customer only as a local switched service. ISDN-PRI service is not available for use by Commercial Mobile Radio Carriers, private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff.

**C. Application of Charges**

1. ISDN-PRI Facility

The ISDN-PRI facility applies for each PRI connection between the Customer's premises and serving wire center regardless of the number of ISDN active channels provisioned. In the event the customer's serving wire center is not ISDN capable, additional transport charges between the serving wire center and the Company-designated ISDN serving-office apply in addition to the ISDN-PRI Facility charge.

2. ISDN-PRI Access

The ISDN-PRI Access provides the switch termination for the ISDN-PRI Facility. PRI Access is required to terminate to an ISDN-PRI serving central office. ISDN-PRI Access typically provides twenty-three (23) individual "B" channels and one (1) "D" channel. All PRI services are equipped with a single D channel signaling channel per arrangement. The customer may choose to have up to 23 "B" channels activated on a signal PRI. Customers purchasing less than 23 active channels will be billed based on the number of active channels requested.

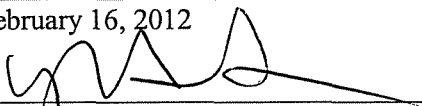
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\* Material previously appearing on this page now appears on Original Page 47.2.

Issue Date: February 16, 2012

Effective Date: February 17, 2012

Issued By:   
Daryl Hammond, CFO/Vice President





**GENERAL EXCHANGE SERVICES TARIFF  
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)  
PRIMARY RATE INTERFACE (PRI)**

**C. Application of Charges (Continued)** (N)

3. Caller Name Delivery

The Caller Name Delivery charge applies per PRI for full service PRI or per active channel for Fractional PRI. All channels within a PRI must be equipped to either receive or not receive this feature.

**D. Rates and Charges** (C)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
1. ISDN-PRI Facility	\$ 177.56 <sup>[1]</sup>	\$ 665.00 <sup>[1]</sup>	
2. ISDN-PRI Access			
a. Full Service	\$ 1,004.44	\$ 35.00 <sup>[2]</sup>	(C)
b. Fractional service, per channel	\$ 47.85	\$ 35.00 <sup>[2]</sup>	(N)
3. Caller Name Delivery			
a. Full Service	\$ 120.00	\$ 86.00 <sup>[2]</sup>	(T)
a. Fractional service, per channel	\$ 5.25	Note <sup>[3]</sup>	(N)
4. Telephone Numbers			
a. Each number Activated	\$ 0.43	Note <sup>[3]</sup>	
b. Each number Reserved	\$ 0.43	Note <sup>[3]</sup>	
c. Block of 20 Working or Reserved Numbers	\$ 8.50	\$ 250.00	

[1] When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, addition DS1 special access interoffice transport mileage and termination charges, as specified in the Company Intrastate Access Tariff, will apply in addition to charges noted here.

[2] Non-recurring charge waived if feature is ordered at the time PRI service is ordered.

[3] Service order fee provided for in Section II apply for services not ordered at the time PRI service is ordered. (C)

Issue Date: February 16, 2012

Effective Date: February 17, 2012

Issued By:   
Daryl Hammond, CFO/Vice President



GENERAL EXCHANGE SERVICE TARIFFS

NON-LOCAL DIRECTORY ASSISTANCE SERVICE (NDA)

A. Description

Non-Local Directory Assistance (NDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party outside the Company's local calling area and home NPA service area for the originating line.

B. Regulations

1. Customers can receive up to two number per request for NDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for NDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended NDA service number.

C. Rates and Charges

1. Non-Local Directory Assistance (NDA)

Per Call Charge ..... \$.75 per call

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 2000

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan D Bell  
SECRETARY OF THE COMMISSION

ISSUED March 31, 2000 EFFECTIVE April 1, 2000

BY [Signature]  
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS

LOCAL DIRECTORY ASSISTANCE SERVICE (LDA)

A. Description

Local Directory Assistance (LDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party inside the Company's local calling area and home NPA service area for the originating line.

B. Regulations

- 1. Customers can receive up to two numbers per request for LDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.
2. A credit allowance for LDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended LDA service number.
3. Those customers certified by a physician as unable to use a telephone company-provided directory because of a visual or physical handicap are exempt from the charges for LDA service.

C. Rates and Charges

1. Local Directory Assistance (LDA)

Per Call Charge ..... \$.35 per call

ISSUED April 1, 2000 EFFECTIVE May 1, 2000

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 01 2000

BY [Signature] EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5011, SECTION 9 (1) BY: [Signature] SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

SMALL BUSINESS CENTREX SERVICE

A. Description of Service

Small Business Centrex Service is a multi-line network arrangement offered to the small business customer with a minimum of five (5) or more lines or trunks at primary location and up to a maximum of twenty (20) lines. Businesses that have requirements exceeding the maximum will be offered on a contract basis. Small Business Centrex Service consists of digital switching equipment in the Telephone Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its local calling area at no additional charge. Service to points within the local calling area is included in the charge for Centrex service.

B. Regulations

1. A minimum service period of twelve (12) months will be required on all Centrex offerings. During the initial service period, the customer must maintain the minimum Centrex lines (5 lines), or 90% of the initial configuration, whichever is greater. In case of discontinuance or reduction of service below the required minimum within the minimum commitment period, a basic termination charge equal to twelve (12) months of the rates for service terminated reduced by 1/12 for each full month of service provided shall apply.
2. Centrex Service is furnished for the exclusive use of subscriber and the subscriber's employees, agents or representatives and shall not be shared or resold.
3. Centrex Service is available only when company facilities are available in sufficient quantities to service the Centrex site and surrounding existing and future customers.
4. The installation rates and charges shown apply to standard installations. Where a customer requires a special type of installation or when the conditions imposed by the customer cause the installation to be excessive in cost, charges equivalent to the excessive cost may be applied.
5. The customer can order single Centrex lines at other locations within the Telephone Company's exchanges within the local calling area, but the total of single lines cannot exceed the number of Centrex lines at the primary location.
6. The Telephone Company's vacation rate plan does not apply to Centrex Service.

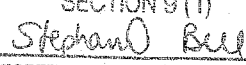
ISSUED September 5, 2000

EFFECTIVE October 5, 2000

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

BY   
EXECUTIVE VICE PRESIDENT

OCT 05 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY:   
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

SMALL BUSINESS CENTREX SERVICE (continued)

B. Description of Service (continued)

8. All other regulations and provisions relating to standard exchange service shall apply.

C. Rates and Charges

1. Service Definitions

- a. Basic Centrex Line - Provides for the basic Centrex system and station features to a regular customer line termination point.
- b. Deluxe Centrex - Provides basic and deluxe Centrex system and station features and supports a Meridian business set at a customer line termination point.
- c. Virtual Trunk Facility - Provides for access from Centrex lines to local and long distance network calling.

Application of Virtual Trunk Facilities:

<u>Total Centrex Lines</u>	<u>Minimum Virtual Trunks</u>
5 to 6	3
7 to 10	4
11 to 15	5
16 to 21	6
22 to 24	7

Customers can order excess virtual trunks.

- d. Multiple Appearance Directory Number (MADN) - Multiple Appearance Directory Numbers (MADNs) allow one or more directory numbers to be assigned to more than one line. (Requires Deluxe Centrex line.) Each Deluxe set would have a PDN (Primary Directory Number/Extension) plus the appearance of the main number (MADN) that could be answered from that set.

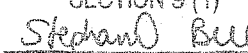
ISSUED September 5, 2000

EFFECTIVE October 5, 2000

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

BY   
EXECUTIVE VICE PRESIDENT

OCT 05 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY:   
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

SMALL BUSINESS CENTREX SERVICE (continued)

C. Rates and Charges (continued)

2. Centrex Service Features

The following Centrex features are available to the Centrex Service customer at no additional charge:

<u>Centrex Feature</u>	<u>Basic Centrex Service</u>	<u>Deluxe Centrex Service</u>
Message Waiting	X	X
Call Park	X	X
Attendant Conference		X
Attendant Direct Station Selection		X
Automatic Call Distribution		
Call Forward - Universal	X	X
Call Forward - Busy	X	X
Call Forward - No Answer	X	X
Call Pickup	X	X
Call Transfer Internal	X	X
Call Transfer Outside	X	X
3-Way/6-Way Conference	X	X
Directed Call Pickup	X	X
Speed Dial - Individual	X	X
Speed Dial - Group	X	X

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED September 5, 2000 EFFECTIVE October 5, 2000

OCT 05 2000

BY   
EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan O. Bell  
SECRETARY OF THE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

SMALL BUSINESS CENTREX SERVICE (continued)

3. Recurring Charges

<u>Centrex Feature</u>	<u>Monthly Recurring Charge</u>
Basic Centrex Service Line	\$14.00
Deluxe Centrex Service Line	\$15.06
Centrex Virtual Trunk Rate	\$ 6.95
MADN System Feature	\$20.95
Caller I.D. - Deluxe (per Virtual trunk)	\$ 4.95

4. Non-Recurring Charges

Installation per Station Line -	\$75.00
Installation per Centrex System -	\$300.00

NOTE: Subscriber line charges approved by state and federal regulatory agencies will apply as prescribed to Centrex lines.

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OF KENTUCKY  
EFFECTIVE

OCT 05 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan O. Bui  
SECRETARY OF THE COMMISSION

ISSUED September 5, 2000 EFFECTIVE October 5, 2000

BY:   
EXECUTIVE VICE PRESIDENT

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 54

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.





**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 55

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 56

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 57

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 58

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
1<sup>st</sup> Revised Sheet 59

**(D)**

**(D)**

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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE

N

A. Description of Service

1. General

Channelized Trunks provide channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services only. Channelization is provided in the central office by D-type channel banks or equivalent which generally provide analog to digital conversion, permitting channels to be transported over digital high capacity facilities. The total number of trunks activated by the customer may not exceed the capacity of the Service Interface. Channelized Trunks are available where appropriate facilities exist as determined by the Company.

Channelized Trunks provides up to twenty-four Direct Inward Dial (DID) trunks, Outward Only trunks, Combination trunks, or a blend of these trunks, via a channelized DS1 (1.544 Mbps) transport facility. Individual DSO (64 Kbps) Channels provided via Channelized Trunks will each be identified as a "time slot" within a DS1 facility.

The design, maintenance and operation of Channelized Trunks are intended for communications originating and terminating from customers' premises to the normal Service Wire Center (SWC).

2. Elements of Service

a. 1.544 Mbps Access Line

The term "1.544 Mbps Access Line" denotes a path for Channelized Trunks between the customer premises and its normal Serving Wire Center (SWC). There is one 1.544 Mbps Access Line per DS1 facility and each line has a 1.544 Mbps data transmission rate. This line provides for the two-way simultaneous transmission of isochronous-timed, Bipolar Return to Zero (BPRZ) bit stream format except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not compatible with Company equipment.

b. 1.544 Mbps Interoffice Facility

The term "1.544 Mbps Interoffice Facility" denotes a path for Channelized Trunks between Company SWCs within a LATA. A 1.544 Mbps Interoffice Facility may be furnished in such manner as the Company may elect.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

EFFECTIVE

MAY 03 2002

N

ISSUED April 3, 2002

EFFECTIVE May 3, 2002

SECTION 9 (1)

BY Stephan O. Bell  
SECRETARY OF THE COMMISSION

BY [Signature]  
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE (continued)

N

A. Description of Service (continued)

2. Elements of Service (continued)

c. Service Interface

The term "Service Interface" denotes channelization capacity for the 1.544 Mbps Access Line associated with Channelized Trunks in Company's central office. There is only one Service Interface per DS1 facility. Individual DSO channels are made available for interconnection with the switched network either in single channels or in capacities of twenty-four voice grade channels.

d. Channels

The term "Channels" denotes the individual DSO-level trunk types that are provided with Channelized Trunks. Terminations to the switch for DID, Outward Only and/or Combination trunks are available in quantities of up to twenty-four per 1.544 Mbps Access Line and Service Interface.

e. Telephone Numbers

One Telephone Number is provisioned for Combination and Outward Only channels. DID Channel types may have more than one telephone number.

f. Customer Premises Equipment (CPE)

A Channel Service Unit (CSU) or appropriate CPE provided by the customer is required at the customer premises to perform such functions as; 1) proper termination of service; 2) amplification, signal shaping; and/or 3) remote loopback.

B. Regulations

1. A minimum service period of three (3) months will be required on all Channelized Trunk service offerings.

2. To ensure satisfactory operation, terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps arrangement provided by Duo County Telephone.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

N

MAY 03 2002

ISSUED April 3, 2002

EFFECTIVE May 3, 2002

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY SECRETARY OF THE COMMISSION

BY [Signature] EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE (continued)

B. Regulations (continued)

3. Unless specified otherwise, Channelized Trunks Regulations as set forth herein apply in addition to regulations as set forth in Part I of this Tariff.
4. At a minimum, Channelized Trunks shall consist of one 1.544 Mbps Access Line (or other transport service substitute), one Service Interface, one Channel and one Telephone Number.
5. Vacation rate of Channelized Trunks is not allowed.
6. Two-way DID Service is not allowed for use with Channelized Trunks.
7. Foreign Exchange Service is not allowed for use with Channelized Trunks.
8. Duo County Telephone does not assume responsibility for the compatibility or suitability of customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premise Visit Charge as provided in Section 10(c) of Service Connection Charges in this Tariff. This charge applies to customers for each dispatch required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any further isolation work beyond the demarcation point.
9. Channelization at customers' premises is provided by the customer. Customer premises channelization equipment and any other associated network termination equipment are available through various vendors, including Duo County, on a detariffed basis. Joint provisioning of channelized services introduces joint responsibilities between the customer and Duo County.
  - a. Responsibilities of Duo County
    1. Duo County will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
    2. Duo County will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 03 2002

ISSUED April 3, 2002

EFFECTIVE \_\_\_\_\_

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY May 3, 2002  
SECRETARY OF THE COMMISSION

BY

  
EXECUTIVE VICE PRESIDENT



GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE (continued)

B. Regulations (continued)

9. a. Responsibilities of Duo County (continued)

- 3. Duo County reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
4. Digital synchronization timing for Duo County Channelized Trunks will be provided by Duo County.

b. Responsibilities of the Customer

- 1. The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
2. The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with Duo County provided channelization at the central office.

c. Trouble Resolutions

Duo County will assist the customer in resolving any installation or day-to-day channel service problems. However, Duo County does not assume responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premise Visit Charge to the customer, as provided in Section 10(c) of Service Connecting Charges in this Tariff.

- 10. Channelized Trunk Service may be ordered at the customer's option on a monthly rate basis or for eligible customers on a Term Discount period of 36 months (3 years). Eligibility for the Term Discount requires a minimum of three (3) DS1 services. For customers who subscribe to the Term Discount plan for 36 months, the Term Discount percentage as set forth in C.2.f. following will be used for the discount period. At the end of the Term Discount period, the customer may convert to month-to-month service or subscribe to a new Term Discount plan. If the customer does not make a choice by the end of the discount period, the rates will automatically convert to month-to-month service rates.

If the customer chooses to disconnect all or a portion of the service prior to the expiration of the Term Discount period, discontinuance charges of fifteen percent (15%) of the total undiscounted monthly charges will apply to the remaining portion of the discount period. A discontinuance charge will not apply if service is upgraded with a higher level of service during the term discount period.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

ISSUED June 30, 2003 EFFECTIVE July 30, 2003 JUL 30 2003

BY [Signature] EXECUTIVE VICE PRESIDENT

PURSUANT TO 807 KAR 5:011 SECTION 9 (1) BY [Signature] EXECUTIVE DIRECTOR

N

GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE (continued)

C. Rates and Charges (continued)

1. Service Definitions (continued)

b. 1.544 Mbps Interoffice Facility- Channelized Trunks 1.544 Mbps Interoffice Facilities are furnished between Company central offices. Charges are assessed in mileage bands based on the airline distance between central offices.

1. Airline distance between Company central offices shall be developed using the methodology in the National Exchange Carrier Association (NECA) Tariff No. 4. Fractional mileage shall be rounded up to the next whole mile.

2. Foreign Exchange Service is not allowed for use with Duo County Channelized Trunks 1.544 Mbps Interoffice Facilities.

3. Customers who wish to utilize other Company-provided interoffice transport facilities that meet or exceed the required standards to transport Duo County Channelized Trunks will not incur charges for substitute Duo County Channelized Trunk elements.

c. Service Interface - Service Interfaces are furnished in the Company's central offices and are charged as a single element of service.

d. Channels - Channels are furnished in the Company's central offices for activation of trunks to be transported via the other required elements of Duo County Channelized Trunks. Direct Inward Dial (DID), Outward Only and Combination Channel Types are available.

e. Telephone Number - One Telephone Number is required for each channel activated. There is no charge for Telephone Numbers on Outward Only or Combination Channels.

f. DID Optional Features - Customers who require Direct Inward Dialing (DID) channels are allowed to choose Dial Pulsing (DP), Multifrequency (MF) Pulsing or Dual Tone Multifrequency (DTMF) Pulsing signaling arrangements.

g. Special Construction Charges - The rates specified for Duo County Channelized Trunks contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange facilities compatible with this service. If new facilities or equipment or changes to existing facilities or equipment are required for the provision of this service, a special construction charge, based on the cost incurred to make the changes, may apply in addition to the rates and charges appropriate for Duo County Channelized Trunks.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAY 03 2002  
SECTION 9 (1)

BY: Stephan Bess  
SECRETARY OF THE COMMISSION  
MAY 3, 2002

ISSUED April 3, 2002

EFFECTIVE May 3, 2002

BY: [Signature]  
EXECUTIVE VICE PRESIDENT

GENERAL EXCHANGE SERVICE TARIFFS

CHANNELIZED TRUNK SERVICE (continued)

g. Special Construction Charges - The rates specified for Duo County Channelized Trunks contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange facilities compatible with this service. If new facilities or equipment or changes to existing facilities or equipment are required for the provision of this service, a special construction charge, based on the cost incurred to make the changes, may apply in addition to the rates and/or charges appropriate for Duo County Channelized Trunks


C. Rates and Charges

2. Rates and Charges

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
a. 1.544 Mbps Access Line: Each access line provisioned	\$181.00	\$176.82
b. 1.544 Mbps Interoffice Facility: Each access line provisioned	\$81.00	
1) Channel Mileage-Facility		\$19.14/mile
2) Channel Mileage-Termination		\$94.38/termination
c. Service Interface: Each service interface provisioned	\$150.00	\$390.00
d. Channel: Each channel type activated		
1) Direct Inward Dial (DID)	\$75.00	\$34.35
2) Combination	\$20.00	\$10.35
3) Outward Only	\$20.00	\$10.35
e. Telephone Number: Each number activated		
1) Direct Inward Dial (DID)	N/A	\$.43
2) Combination	N/A	\$.43
f. Term Discounts: 36 Months		<u>Percentage</u> 20%


N

ISSUED June 30, 2003 EFFECTIVE PUBLIC SERVICE COMMISSION July 30, 2003  
July 30, 2003  
EFFECTIVE

BY   
EXECUTIVE VICE PRESIDENT

JUL 30 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
2<sup>nd</sup> Revised Sheet No. 66

**GENERAL RULES AND REGULATIONS**

**(D)**

**(D)**

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Issue Date:            March 27, 2014  
Effective Date:        June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



GENERAL EXCHANGE SERVICE TARIFFS

IP CENTREX SERVICE

A. Description of Service

1. IP Centrex Service is a business voice communications service using Internet Protocol (IP) technology. It provides voice communications between a station on the customer's Local Area Network (LAN) and a station on the Public Switched Telephone Network (PSTN) using IP technology and Centrex Service functionality. IP Centrex Service enables the customer to originate and receive local calls within its local calling area at no additional charge. Service to points within the local calling area is included in the charge for the IP Centrex service.
2. IP Centrex Service provides the following:
  - a. Connection at an IP access Port,
  - b. Access to the PSTN,
  - c. Telephone number and directory listing,
  - d. Basic IP voice communication features such as abbreviated dialing and basic calling features/call management services,
  - e. Access to 9-1-1 Emergency Service,
  - f. Integration with Voice Messaging Services

B. Regulations

1. A minimum service period of twelve (12) months will be required on all IP Centrex offerings. During the initial service period, the customer must maintain 90% of the initial configuration. In case of discontinuance or reduction of service below the required minimum within the minimum commitment period, a basic termination charge equal to twelve (12) months of the rates for service terminated reduced by 1/12 for each full month of service provided shall apply.
2. The customer is responsible for ensuring that suitable data access facilities that are being used to connect to the IP Access Port located at the Company's central office meet performance specifications (capability, capacity, reliability, and security) as defined by the Company. The customer is responsible for ensuring that the IP Centrex station equipment is appropriately equipped and configured for IP Centrex Service.
3. IP Centrex Service is furnished for the exclusive use of subscriber and the subscriber's employees, agents or representatives and shall not be shared or resold.
4. IP Centrex Service is available only when company facilities are available in sufficient quantities to service the Centrex site and surrounding existing and future subscribers.
5. The installation rates and charges shown apply to standard installations. Where a subscriber requires a special type of installation or when the conditions imposed by the subscriber or its agent cause the installation to be excessive in cost, charges equivalent to the excessive cost may be applied.

ISSUED March 2, 2009 EFFECTIVE March 3, 2009

BY   
CHIEF EXECUTIVE OFFICER



GENERAL EXCHANGE SERVICE TARIFFS

IP CENTREX SERVICE (continued)

B. Regulations (continued)

6. The subscriber can order single Centrex extensions at other locations within the Telephone Company's exchanges within the local calling area.
7. The Telephone Company's vacation rate plan does not apply to IP Centrex Service.
8. Access to the E911 Service is as follows:
  - a. The provision of E911 Service and the placement of E911 calls in association with IP Centrex IP service is limited to those IP Centrex subscriber IP phone sets (CPE) installed and subsequent moves of such CPE within the same building (in which said IP phone sets were initially installed) as reported to the Company.
  - b. The Company is not liable for any E911 Service errors arising from a subscriber decision to use the Centrex IP phone set outside the building (in which said IP phone set was initially installed), as such action could result in misrouted E911 Service.
  - c. IP Centrex service subscribers that use some alternative access arrangement to remotely access their IP Centrex service while at home (i.e., "Telecommuters") must use their regular home phone for E911 service.
  - d. IP Centrex service subscribers that use some other access arrangement to remotely access their IP Centrex service while traveling should use the standard phone line provided by the hotel/motel (or some other telephony service) for placing E911 calls.
  - e. If an IP Centrex subscriber IP phone set is moved to another location within the same building (in which said IP phone was initially installed), it is the subscriber's responsibility to immediately inform the Company of the specific place of relocation within the building. Failure to do so could result in misrouted E911 service.
9. All other regulations and provisions relating to standard exchange service shall apply.

ISSUED March 2, 2009 EFFECTIVE March 3, 2009

BY   
CHIEF EXECUTIVE OFFICER



GENERAL EXCHANGE SERVICE TARIFFS

IP CENTREX SERVICE (continued)

C. Rates and Charges

1. Service Definitions

Integrated Centrex Trunk - Provides for access from Centrex extensions to local and long distance network calling. Customers can order additional Integrated Centrex trunks based on capacity needs.

Integrated Centrex Extension - Provides IP Centrex system and station features and supports appropriately equipped IP Centrex station equipment.

Analog Centrex Extension - Provides IP Centrex system features over an analog connection.

Integrated Centrex Group Feature - Provides the following IP Centrex features to the IP Centrex Service customer:

Multiple Appearance Directory Number (MADN)

Caller ID Deluxe

Message Waiting

Call Park

Attendant Conference

Attendant Direct Station Selection

Call Forward – Universal

Call Forward – Busy

Call Forward – No Answer

Call Pickup

Call Transfer Internal

Call Transfer Outside

3-Way/6-Way Conference

Directed Call Pickup

Speed Dial – Individual

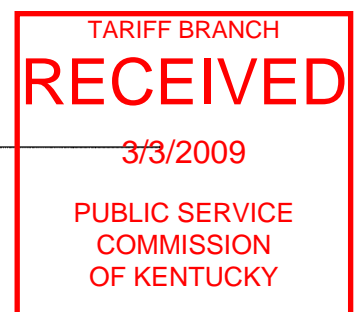
Speed Dial – Group

Voice Mail

Unified Messaging

ISSUED March 2, 2009 EFFECTIVE March 3, 2009

BY   
CHIEF EXECUTIVE OFFICER



GENERAL EXCHANGE SERVICE TARIFFS

IP CENTREX SERVICE (continued)

C. Rates and Charges (continued)

2. Recurring Charges

<u>Centrex Feature</u>	<u>Monthly Recurring Charge</u>
Integrated Centrex Trunk	\$ 19.95
Integrated Centrex Extension	\$ 6.95
Analog Centrex Extension	\$ 13.37
Integrated Centrex Group Feature-	
2 to 5 Centrex Extensions -	\$ 14.95
6 to 10 Centrex Extensions -	\$ 34.95
11 to 15 Centrex Extensions -	\$ 54.95
16 and Over Centrex Extensions -	\$ 94.95

Non-Recurring Charges

Installation per Station Line -	\$ 75.00
Installation per Centrex System -	\$300.00

NOTE: Subscriber line charges approved by state and federal regulatory agencies will apply as to Integrated Centrex trunks and Analog Centrex extensions.

ISSUED March 2, 2009 EFFECTIVE March 3, 2009

BY   
CHIEF EXECUTIVE OFFICER





**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
2<sup>nd</sup> Revised Sheet No. 71

**GENERAL RULES AND REGULATIONS**

(D)

(D)

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Issue Date: March 27, 2014  
Effective Date: June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART II**  
2<sup>nd</sup> Revised Sheet No. 72

**GENERAL RULES AND REGULATIONS**

**(D)**

**(D)**

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Issue Date:            March 27, 2014  
Effective Date:        June 1, 2013

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

By Authority of Order of the Public Service Commission in  
Case No. 2013-00184 dated February 3, 2014.



# P03 Local Exchange Service Tariffs

DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED

P.S.C. KY. NO. 1

PART III  
ORIGINAL SHEET 1

LOCAL EXCHANGE SERVICE TARIFFS

PART III

TITLE PAGE

LOCAL EXCHANGE SERVICE TARIFFS

Schedule of Rates and Charges, and Regulations governing  
Local Exchange Services and applying in all Exchanges of  
this Company in the State of Kentucky.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Orville Schreman*  
GENERAL MANAGER

*[Signature]*  
1977

**LOCAL EXCHANGE SERVICE TARIFFS**

**TABLE OF CONTENTS**

	<u>Sheet Number</u>	
Title Page	1	
Table of Contents	2	
A. Application	3	(T)
B. Explanation of Symbols	4	
C. General Terms of Service	4.1	
D. Local Calling Areas	4.2	
E. Rates and Base Rate Area Maps		
<u>Exchange</u>	<u>Rate Sheet</u>	<u>Base Rate Area Map</u>
Russell Springs	5	6
Jamestown	7	8
Burkesville Rural	9	10
Fairplay	11	12

(T)

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Issue Date: April 18, 2016

Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



LOCAL EXCHANGE SERVICE TARIFFS  
APPLICATION AND EXPLANATION OF SYMBOLS

A. APPLICATION

These Tariffs apply to the Local Telephone Exchange Service of the Duo County Telephone Cooperative, Inc., hereinafter referred to as the Telephone Company, in its exchanges as

<u>Exchange</u>	<u>County</u>	<u>State</u>
Russell Springs	Russell, Casey	Kentucky
Jamestown	Russell	Kentucky
Burkesville Rural	Cumberland	Kentucky
Fairplay	Adair	Kentucky

The provision of service is also subject to the Rates, Charges, Rules and Regulations in Parts I, II, and IV of these Tariffs of the Telephone Company, which Parts as they may now exist, or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these Local Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

ISSUED October 1, 1977  
DATE

EFFECTIVE November 1, 1977  
DATE

BY *Orville Schreman*  
GENERAL MANAGER

NOV 2 1977  
*[Signature]*

LOCAL EXCHANGE SERVICE TARIFFS  
APPLICATION AND EXPLANATION OF SYMBOLS

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment or regulation in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

ISSUED October 1, 1977 EFFECTIVE November 1, 1977  
DATE DATE

BY *Ernie Johnson*  
GENERAL MANAGER

*[Signature]*  
1977 11-01

**GENERAL RULES AND REGULATIONS**

C. General Terms of Service

1. This Tariff is governed, except as otherwise specified, by the Board of Directors and the By-Laws of the Duo County Telephone Cooperative Corporation, Inc. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance, and entitle the customer exchange access service within the each of the Company's exchanges.
2. Touch tone dialing is provided with all services.
3. The rates quoted herein also entitle the subscribers of this exchange to call, without additional charge, subject to usage caps provided for in (4), below, the exchanges listed in Section D of this Tariff.
4. Services are for normal residential and business use, exclusive of autodialing, telemarketing, or other similar services that would generate unusually high volumes of outbound traffic. The Company reserves the right to identify and modify the terms of service to subscribers identified as exceeding typical usage including the introduction of usage caps, if necessary.

(N)

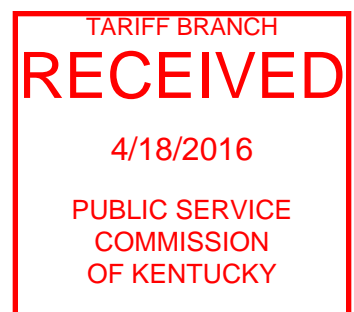
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Issue Date: April 18, 2016  
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.





**GENERAL RULES AND REGULATIONS**

D. Local Calling Areas

The Local Calling Area includes all Area Codes with the State of Kentucky as follows:  
270, 364, 502, 606, and 859.

(N)  
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(N)

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART III**  
1<sup>st</sup> Revised Sheet No. 4.3\*

**GENERAL RULES AND REGULATIONS**

**(D)**

**(D)**

\* Replaces Original Page 4.3 inadvertently filed as Original Page 4.2.

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**GENERAL RULES AND REGULATIONS**

(D)

(D)

E. Rates

Russel Springs Exchange

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service – B1	\$ 20.87
Residential Exchange Access Service – R1	\$ 18.00 (D)
Basic Coin Access Service	\$ 20.87
Key/PABX Trunk	\$ 34.00

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Issue Date: April 18, 2016

Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.

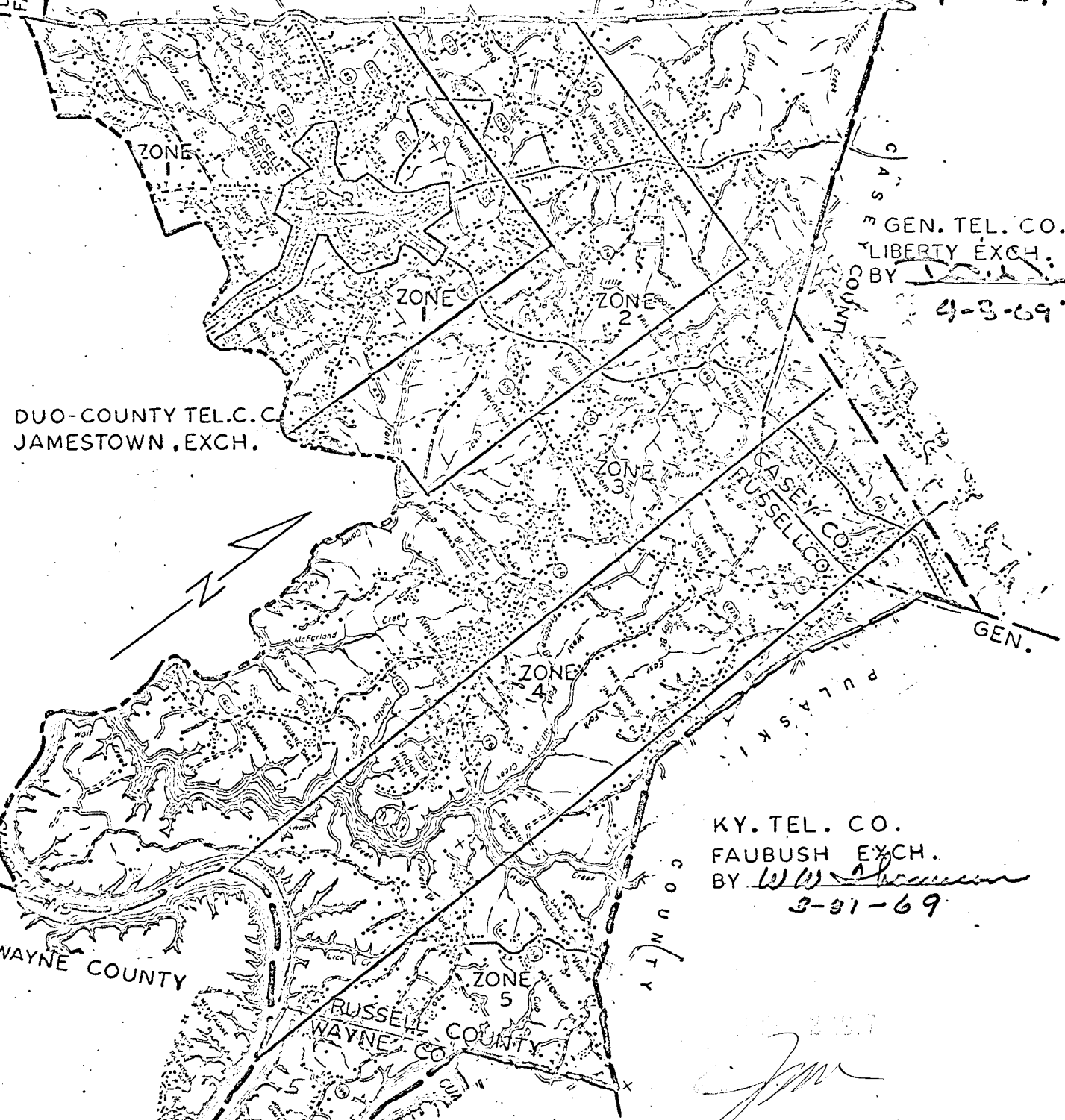


DUO-CO.  
FAIRPLAY  
EXCH.

ADAIR COUNTY

GENERAL TEL. CO.  
COLUMBIA EXCH.  
BY *[Signature]*

4-3-69



DUO-COUNTY TEL. C. C.  
JAMESTOWN, EXCH.

GEN. TEL. CO.  
LIBERTY EXCH.  
BY *[Signature]*

4-3-69

KY. TEL. CO.  
FAUBUSH EXCH.  
BY *[Signature]*

3-31-69

WAYNE COUNTY

RUSSELL COUNTY  
WAYNE CO.

GEN. TEL. CO.  
MONTICELLO EXCH.  
BY *[Signature]*

4-3-69

BASE RATE & ZONE BOUNDARY \_\_\_\_\_

INTER-SYSTEM & COUNTY BOUNDARY - - - - -

INTRA-SYSTEM EXCHANGE BOUNDARY - - - - -

ISSUED \_\_\_\_\_ EFFECTIVE: \_\_\_\_\_

DUO-COUNTY TELEPHONE COOP. CORP.  
BY: *[Signature]*  
MGR.

ORIGINAL

PREP. BY TEL-ELEC ENGINEERS  
LEXINGTON, KY.

**GENERAL RULES AND REGULATIONS**

(D)

(D)

E. Rates (continued)

Jamestown Exchange

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service – B1	\$ 20.87
Residential Exchange Access Service – R1	\$ 18.00 (D)
Basic Coin Access Service	\$ 20.87
Key/PABX Trunk	\$ 34.00

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Issue Date: April 18, 2016

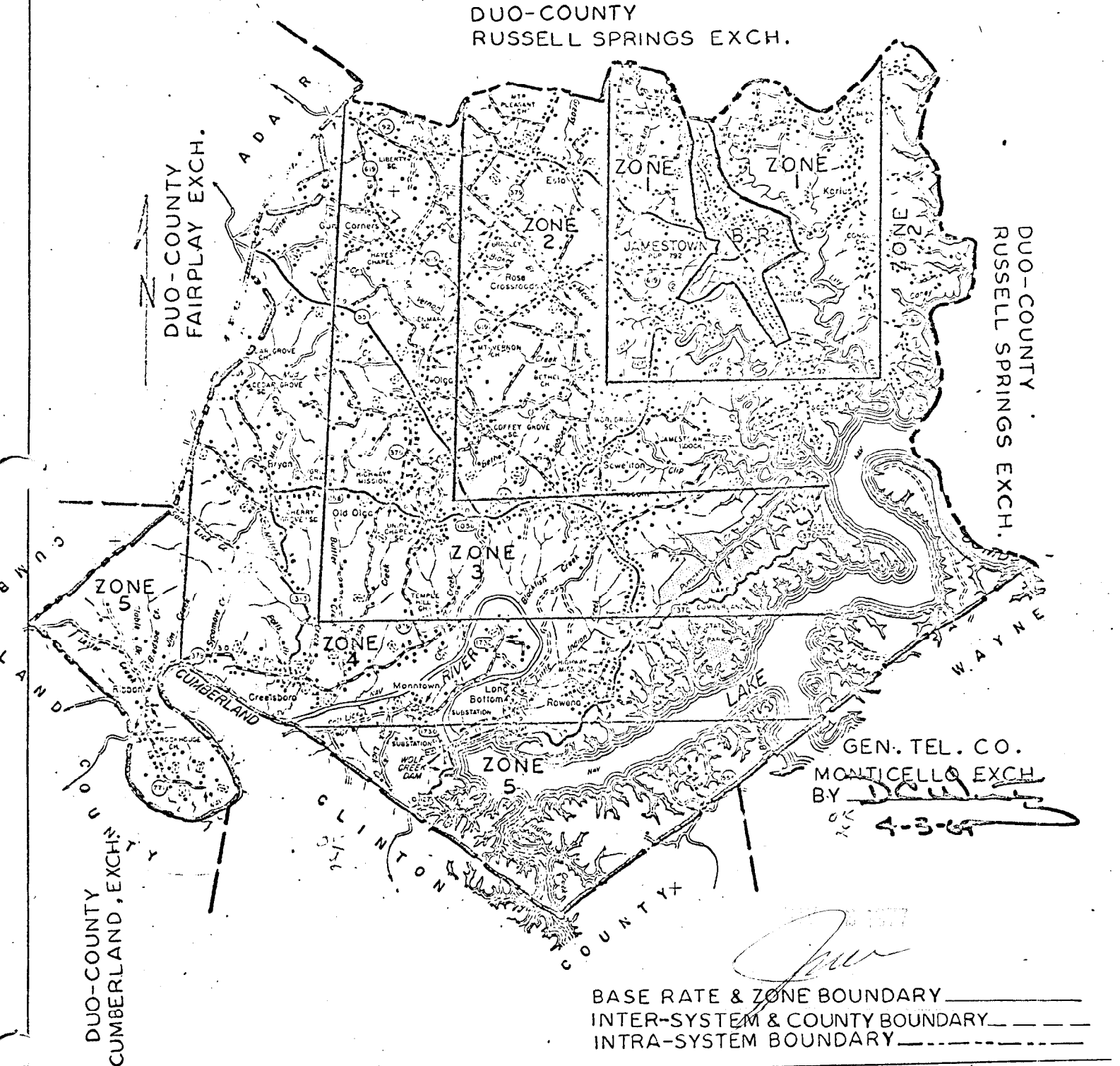
Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



DUO-COUNTY  
RUSSELL SPRINGS EXCH.



GEN. TEL. CO.  
MONTICELLO EXCH.  
BY *[Signature]*  
4-3-64

BASE RATE & ZONE BOUNDARY \_\_\_\_\_  
INTER-SYSTEM & COUNTY BOUNDARY - - - - -  
INTRA-SYSTEM BOUNDARY - - - - -

ISSUED \_\_\_\_\_ EFFECTIVE: \_\_\_\_\_

DUO-COUNTY TELEPHONE COOP. CORP.  
BY *[Signature]*  
MGR.

PREP. BY TEL-ELEC ENGINEERS  
LEXINGTON, KY.

ORIGINAL

**GENERAL RULES AND REGULATIONS**

(D)  
\_\_\_\_\_  
(D)

E. Rates (continued)

Burkesville Rural Exchange

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service – B1	\$ 20.87
Residential Exchange Access Service – R1	\$ 18.00 (D)
Basic Coin Access Service	\$ 20.87
Key/PABX Trunk	\$ 34.00

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Issue Date: April 18, 2016

Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



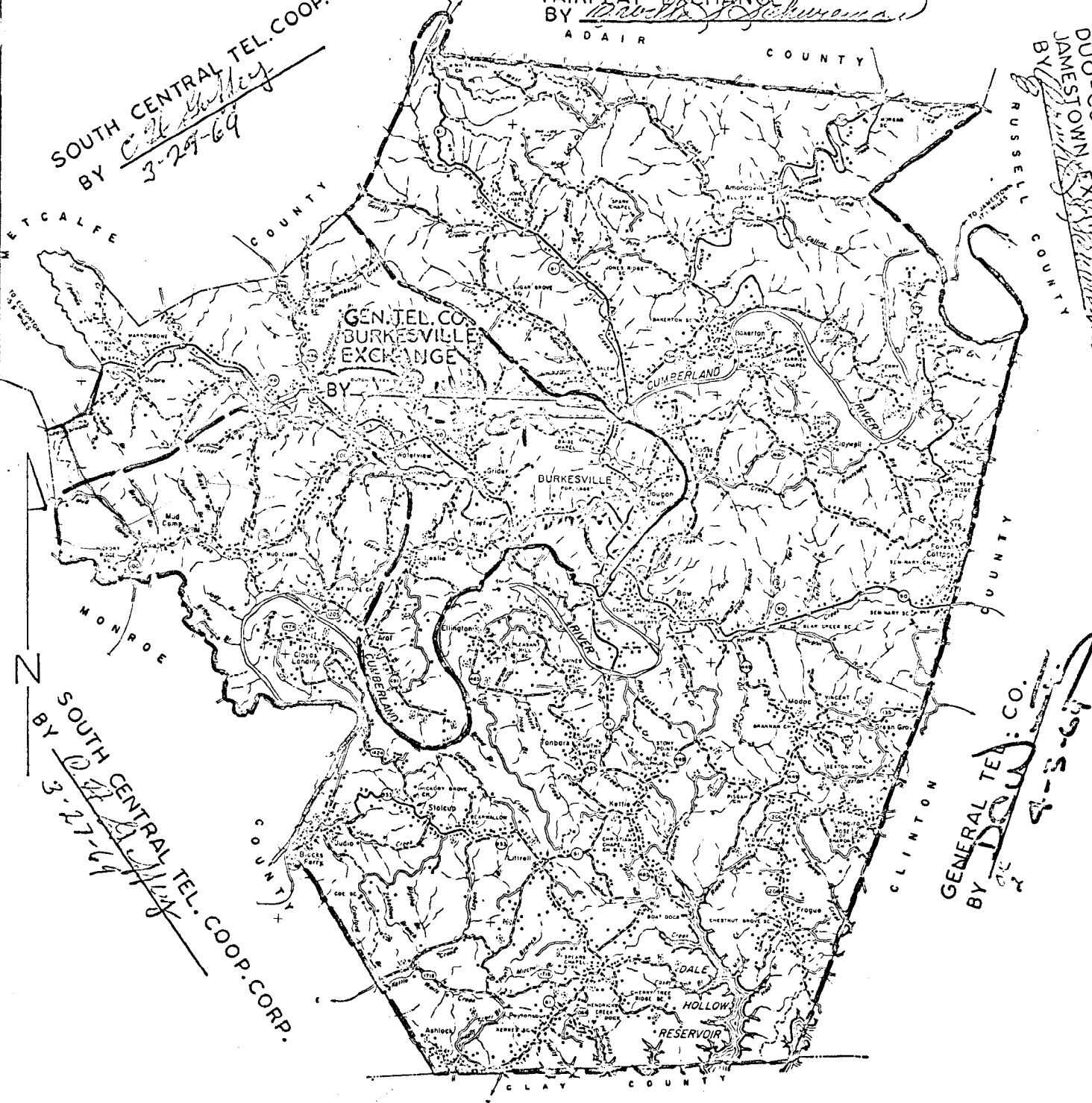
DUO-COUNTY TELEPHONE COOP. CORP.  
JAMESTOWN, KY.

EXCHANGE SERVICE AREA MAP  
CUMBERLAND EXCHANGE  
ORIGINAL SHEET 10

DUO-COUNTY TEL. COOP. CORP.  
FAIRPLAY EXCHANGE  
BY *Wm. Schureman*

SOUTH CENTRAL TEL. COOP. CORP.  
BY *C. A. Kelley*  
3-29-69

DUO-COUNTY TEL. COOP. CORP.  
JAMESTOWN EXCHANGE  
BY *Wm. Schureman*



SOUTH CENTRAL TEL. COOP. CORP.  
BY *C. A. Kelley*  
3-27-69

GENERAL TEL. CO.  
BY *D. D. ...*  
4-5-69

T E N N E S S E E

BASE RATE & ZONE BOUNDARY \_\_\_\_\_  
INTER-SYSTEM & COUNTY BOUNDARY - - - - -  
INTRA-SYSTEM BOUNDARY - - - - -

ISSUED \_\_\_\_\_ EFFECTIVE \_\_\_\_\_

DUO-COUNTY TELEPHONE COOP. CORP.  
BY: *Wm. Schureman*  
MGR.

PREP. BY: TEL-ELEC ENGINEERS  
LEXINGTON, KY.

ORIGINAL



**GENERAL RULES AND REGULATIONS**

(D)

(D)

E. Rates (continued)

Fairplay Exchange

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service – B1	\$ 20.87
Residential Exchange Access Service – R1	\$ 18.00 (D)
Basic Coin Access Service	\$ 20.87
Key/PABX Trunk	\$ 34.00

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Issue Date: April 18, 2016

Effective Date: June 1, 2016

Issued by: /s/ Thomas E. Preston

Thomas E. Preston, Chief Executive Officer  
By Authority of Order of the Public Service Commission in  
Case No. 2016-00050 dated April 14, 2016.



GEN. TEL. CO.  
BY Douglas 4-3-69  
OK  
GREEN COUNTY

GEN. TEL. CO.  
COLUMBIA EXCHANGE  
BY Douglas  
4-3-69

DUO-COUNTY TEL. COOP.  
CUMBERLAND EXCHANGE  
BY Quill & Schureman

DUO-COUNTY TEL. COOP.  
JAMESTOWN EXCHANGE  
BY Quill & Schureman

BASE RATE & ZONE BOUNDARY \_\_\_\_\_  
INTER-SYSTEM & COUNTY BOUNDARY \_\_\_\_\_  
INTRA-SYSTEM BOUNDARY \_\_\_\_\_

ISSUED \_\_\_\_\_ EFFECTIVE: \_\_\_\_\_

DUO-COUNTY TELEPHONE COOP. CORP.

BY: Quill & Schureman

MGR

SOUTH CENTRAL TEL. COOP.  
BY Quill & Schureman  
3-27-69

WET CALFE  
LEXINGTON COUNTY

CUMBERLAND COUNTY

RUSSELL CO.

PREP: BY \_\_\_\_\_ TEL-ELEC ENGINEERS  
LEXINGTON, KY.

ORILL YAL

GENERAL EXCHANGE SERVICE TARIFFS

I. ZONE CHARGES

A. Extra Exchange Line Mileage for telephone service other than four party service furnished outside the base rate area but within the exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the Local Exchange Service Tariffs for the class of service desired and are in addition to Construction Charges when applicable.

|  
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|

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 1987

PURSUANT TO KRS 264.011,  
SECTION 9(3)

BY *J. Geoghegan*

ISSUED January 1, 1987 EFFECTIVE January 1, 1987

BY *William W. M...*  
GENERAL MANAGER

# P04 Message Toll Service Tariffs

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
2<sup>nd</sup> Revised Sheet No. 1

**(D)**

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
1<sup>st</sup> Revised Sheet No. 2

**(D)**

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
1<sup>st</sup> Revised Sheet No. 3

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
1<sup>st</sup> Revised Sheet No. 4

**(D)**

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer





**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
1<sup>st</sup> Revised Sheet No. 5

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART IV**  
1<sup>st</sup> Revised Sheet No. 6

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
PART V (T)  
1<sup>st</sup> Revised Sheet 1**

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**PART V – POLE ATTACHMENTS**

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



**PART V – POLE ATTACHMENTS (cont'd)**

V.1. General

1. This section contains regulations and charges applicable to the provision of attachment space for Attachers on poles of the Company.
2. The terms and conditions contained herein apply where the Attacher, as a customer of the Company, desires Pole Attachments on the Poles of the Company.
3. Communications Between Company and Attachers. Information regarding Company contacts for attachment requests, technical assistance, payment of invoices, pole attachment standards and certificate of compliance may be found on the Company's website at:

<https://duobroadband.com/poles-tariffs>

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Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(C)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.2. Definitions**

1. Attacher – a cable television system operator, telecommunications carrier, broadband internet provider, or governmental unit requesting to attach new or upgraded facilities or who is legally attached to a pole owned or controlled by the Company. Attacher does not include a utility with an applicable joint use agreement with the utility that owns or controls the pole to which it is seeking to attach or a person seeking to attach macro cell facilities.
2. Attachment – any attachment by a cable television system operator, telecommunications carrier, broadband internet provider, or governmental unit to a pole owned or controlled by the Company.
3. Make-ready – the modification or replacement of the Company pole, or of the lines or equipment on the Company pole, to accommodate additional facilities on the Company pole.
  - (a) Complex Make-ready – any Make-ready that is not Simple Make-ready, such as the replacement of the Company pole; splicing of any communication attachment or relocation of existing wireless attachments, even within the communications space; and any transfers or work relating to the attachment of wireless facilities.
  - (b) Simple Make-ready – Make-ready in which existing attachments in the communications space of a pole could be rearranged without any reasonable expectation of a service outage or facility damage and does not require splicing of any existing communication attachment or relocation of an existing wireless attachment.
4. Poles – All references to “poles” of the Company shall mean poles which are either solely owned by the Company, are jointly owned by the Company and another, or are owned by another who has granted the Company exclusive use and control of space upon its poles.
5. Pole Attachment – This term means any attachment by an Attacher firm to a pole owned or controlled by the Company.

(C)

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



(C)

**PART V – POLE ATTACHMENTS (cont'd)**

V.2. Definitions (cont'd)

6. Joint User – All references herein to “joint user” shall mean a utility company or municipality which, together with the Company, jointly provides poles for common use in the provision of service of the respective entities, and shall also include a utility company or municipality which, together with the Company, owns a percentage of a pole, or which owns a pole upon which the Company has obtained exclusive use and control of specified space.
7. Red Tagged Pole – a pole that the Company owns or controls the pole that:
  - i) Is designated for replacement based on the pole’s non-compliance with an applicable safety standard;
  - ii) Is designated for replacement within two (2) years of the date of its actual replacement for any reason unrelated to a new Attacher’s request for attachment; or
  - iii) Would have needed to be replaced at the time of replacement even if the new attachment were not made.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



**PART V – POLE ATTACHMENTS (cont'd)**

**V.3. Scope**

1. Subject to the terms and conditions contained in this tariff, the Company will provide Attacher pole attachments and permit an Attacher, for the purpose of furnishing Attacher service, to install its equipment upon the Company's poles.
2. The Attacher shall secure from the proper franchising authority, a franchise to erect and maintain its equipment within public streets, highways and other thoroughfare, provided such franchising authority exists and shall secure any and all consents, permits, licenses, easements or rights-of-way that may be legally required for its operation hereunder. The Attacher shall additionally provide to the Company a map depicting the franchised area in which pole attachments may be applied for by the Attacher.
3. The Attacher shall assist in, and bear the expense of securing any additional consents, permits, or licenses that may be required by the Company because of Attacher pole attachments.
4. The franchises, consents, permits, licenses, easements and rights-of-way of the Company are for its own facilities and the provision of its other services. No rights in such franchises, consents, permits, licenses, easements or rights-of-way are conferred upon any Attacher hereunder.

**V.4. Attachment Specifications**

The Attacher, at its own cost and expense, shall construct, maintain and replace its attachments on the Company's poles in accordance with (1) such requirements and specifications as the Company shall prescribe and have on file with the Commission, (2) reserved for future use, (3) the requirements and specifications of the National Electrical Safety Code, as currently accepted by the KY Public Service Commission, (4) and Rural Utility Service Specifications and Standards, and (5) in compliance with any rules or orders now in effect or that hereafter may be issued by the Public Service Commission of Kentucky or other authority having jurisdiction. The Attacher shall comply, at its sole risk and expense, with changes and revisions in the above specifications and requirements.

(C)

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Issue Date: July 31, 2024

Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June 3, 2024.



(C)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.5. Rights of Way and Legal Authority**

1. Upon application for attachment, the Attacher shall submit evidence satisfactory to the Company of its authority to erect and maintain its equipment within public streets, highways, and other thoroughfares and shall secure any necessary franchise, license, permit, consent, easement or rights-of-way from Federal, State or Municipal authorities or owners of property now or hereafter required to construct and maintain such equipment at the location of facilities of the Company which it desires to use. In the event any such franchise, license, permit, consent, easement or right-of-way is revoked or is thereafter denied to the Attacher for any reason, permission to attach to Company poles so affected shall immediately terminate, the Attacher shall forthwith remove its equipment from Company facilities.
2. Upon notice from the telephone company to the Attacher that the removal or cessation of the use of any pole has been requested or directed by Federal, State, or Municipal authorities, or property owners, permission to attach to such pole shall immediately terminate and the Attacher shall forthwith remove its equipment there from.

**V.6. Protection against Claims from Libel and Slander, Copyright and Patent Infringement**

The Attacher shall indemnify, protect, and hold harmless the Company from and against any and all claims for libel and slander, copyright, and/or patent infringement arising by reason of attachment of Attacher equipment to Company poles pursuant to this tariff.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



**PART V – POLE ATTACHMENTS (cont'd)**

**V.7. Limitations**

1. No use, however extended, of the Company's poles under this tariff shall create or vest in the Attacher any ownership or property right in said poles. Nothing herein contained shall be construed to compel the Company to maintain any of its facilities for a period longer than that demanded by its other service requirements.
2. The Company reserves to itself, its successors and assigns the right to maintain its poles and to locate and operate its facilities in such manner as will best enable it to fulfill its other public service requirements. The Company shall not be liable to the Attacher for any interruption to the service of the Attacher or for any interference with the operation of the equipment of the Attacher, if such interruptions are beyond the control of the Company.
3. The Company reserves the right to provide pole attachment to more than one Attacher and to make such space available to other entities. This tariff shall not limit the rights and privileges previously granted to others to use any poles covered by this tariff, and the privileges provided by this tariff shall at all times be subject to such previously granted rights.
4. Failure to enforce or insist upon compliance with any of the terms or conditions of this tariff shall not constitute a general waiver or relinquishment of any such terms or conditions, but the same shall be and remain at all times in effect.
5. In order to assure confident coverage of the indemnity and insurance requirements, the Attacher shall not assign, transfer or sublet any rights to make pole attachments hereunder without notification to the Company.
6. The Company may deny access to any pole, duct, conduit, or right-of-way on a nondiscriminatory basis if there is insufficient capacity or for reasons of safety, reliability, or generally applicable engineering purposes.
7. The Company shall not be required to provide access to any pole that is used primarily to support outdoor lighting.

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022



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PART V – POLE ATTACHMENTS (cont'd)

V.7 Limitations (cont'd)

8. The Company shall not be required to secure any right-of-way, easement, license, franchise, or permit required for the construction or maintenance of attachments or facilities from a third party for or on behalf of a person or entity requesting access pursuant to this administrative regulation to any pole, duct, conduit, or right-of-way owned or controlled by the Company.
9. A request for access to the Company's poles, ducts, conduits or rights-of-way shall be submitted to the Company in writing, either on paper or electronically, as established by this tariff or a special contract between the Company and person requesting access.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**PART V – POLE ATTACHMENTS (cont'd)**

**V.8. Indemnities and Insurance**

1. The Attacher shall indemnify, protect, and hold harmless the Company and other joint-users of said poles from and against any and all loss, costs, claims, demands, damage and/or expense arising out of any demand, claim, suit or judgment for damages to property and injury to or death of persons, including the officers, agents and employees of the Attacher, the Company and any joint-user, including payment made under any Workmen's Compensation Law or under any plan for employees' disability and death benefits which may arise out of or be caused by the installation, maintenance, presence, use or removal of said equipment or by the proximity of Attacher equipment to the cables, wires, apparatus and appliances of the Company or any joint user, or arising out of any act, omission or negligence or alleged act, omission or negligence of the Attacher or the joint negligence of the Attacher and the Company and /or any joint users. The Company shall not be held harmless merely because of Attacher attachments to its poles.
  
2. The Attacher shall maintain in full force and effect the following insurance policies or bond in lieu thereof providing an equivalent protection: (1) Workers' Compensation and Occupational Disease covering the Attacher's full liability under the Worker's Compensation Laws of the Commonwealth of Kentucky. This shall include Employer's Liability insurance in the amount of \$500,000. (2) Comprehensive General Liability insurance, in the amounts of \$1,000,000 Combined Single Limits or \$1,000,000 each occurrence, and \$1,000,000 aggregate for any accident resulting in bodily injuries to or the death of one or more persons and the consequential damages arising there from together with Property Damage Liability in the amount of \$500,000 each occurrence, with an aggregate total limit of \$500,000.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released ~~December 28, 2022~~

<b>KENTUCKY</b>
<b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(C)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.8 Indemnities and Insurance (Cont'd)**

3. All policies of insurance shall contain written endorsements to the effect that the amount of coverage of the insurance provided thereby will not be reduced or terminated without thirty (30) days written notice first being given to the Company. Certificates of insurance, incorporating the above described endorsement, shall be delivered to a designated officer of the Company and shall be approved by the Company before the Attacher firm is permitted to perform any work authorized pursuant to this tariff. Failure of the Attacher to provide notice of renewals, changes in carrier, or a reduction in or termination of insurance coverage will be just cause for the Company to terminate the Attacher's right to continue its pole attachments. If renewal premiums are not paid by the Attacher prior to said 30-day notice, the Company shall have the right to pay said premiums and be reimbursed by the Attacher upon demand.
4. The Attacher shall promptly notify the Company of all claims and potential claims relating to damage to property or death of persons arising or alleged to have arisen in any manner by or associated with, directly or indirectly, the presence or use of the Attacher's equipment upon any facility of the Company.
5. The Attacher shall exercise special precautions to avoid damage to facilities of the Company on said poles and hereby assumes all responsibility for any and all loss for such damage. The Attacher shall make an immediate report to the telephone company of the occurrence of any such damage and shall reimburse the Company for the expense incurred in making repairs necessitated thereby.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



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**PART V – POLE ATTACHMENTS (cont'd)**

V.9. Surety

The Attacher shall furnish a bond for each individual Attacher system utilizing pole attachments under this tariff to guarantee the payment of any sum which may become due to the Company for rental and penalty charges pursuant to this tariff, for the benefit of the Attacher or as a result of default or forfeiture by the Attacher. The amount of such bond shall be based upon the following:

- (1) For attachments to 500 poles or less, a bond of \$5,000 shall be furnished, except as provided in (3) below.
- (2) For attachments to poles in excess of 500, further surety in the amount of \$5,000 for each additional 500 poles, or any increment thereof, shall be furnished except as provided in (3) below.
- (3) After one year following the completion of construction of an individual Attacher system and its placement into operation, the Attacher may request that the required amount of bond be reduced. Upon the Company's receipt of satisfactory evidence that all mechanics, workmen, and material men who furnished services, labor or materials in the construction of such Attacher system, and all taxing authorities, have been paid all amount due them, the Company will reduce the amount of bond required to the following:
  - (a) For attachments to 500 poles or less, a bond of \$2,000 shall be furnished.
  - (b) For attachments to poles in excess of 500, further surety in the amount of \$2,000 for each 500 poles, or any increment thereof, shall be furnished.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.10. Payment of Bills**

All amounts payable by the Attacher to the Company under the provision of this tariff shall, unless otherwise specified, be payable within thirty (30) days after presentation of bills. Non-payment of any such amount when due shall constitute grounds for termination of the pole attachment usage rights under this tariff.

**V.11. Termination of Attachments**

1. Unless otherwise permitted pursuant 807 KAR 5:015, Section 6(1)(b), if the Attacher shall fail to comply with any of the provisions of this tariff, including compliance with the specifications previously referred to, the maintenance of required insurance coverage and surety bond requirements, and the timely payment of any amounts due, and shall fail for sixty (60) days after written notice from the Company to correct such non-compliance, the Company, at its option, may terminate the Attacher's right to continue any or all use of poles provided under this tariff and may act to remove the Attacher equipment at the Attacher's sole risk and expense. The Company shall be responsible for its own negligence in the event such action becomes necessary.
2. Upon valid objection being made by or on behalf of any governmental authority properly asserting jurisdiction, the Company may without notice, or, where circumstances permit, upon five (5) days written notice to the Attacher, terminate the provision of pole attachment space as provided in this tariff.
3. The Attacher may at any time remove its equipment attached to any pole or poles of the Company and shall immediately give the Company written notice of such removal.

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



(C)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.12. Notices**

Any notice required or authorized by this tariff to be given by the Company or the Attacher to the other party shall be deemed to have been fully given when made in writing and deposited in the United States mail, postage prepaid, and addressed to such other party's principal business address last furnished by such party.

**V.13. Rental Charges**

1. The Attacher shall pay to the Company, annually in advance, the rental charges specified below.
2. From the effective date of the permit for previously unbilled attachments which shall be the date when the Company's facilities are made available for use by the Attacher, to the date of the next annual billing, the annual rental rate shall be payable on a prorated basis with such fractional amount submitted with the application for attachment.

**V.14. Penalty Charges**

Where pole attachments have been made without receipt of authorization from the Company, a penalty charge of twice the amount of the annual rate, from the date of the last previous physical inventory of pole attachments or inspection required pursuant to the rules of the Kentucky Public Service Commission, whichever is most recent. Additionally, a special "make-ready" charge, equal to twice the amounts that would have been due and applicable if the attachment or usage had been properly authorized, shall apply.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



(C)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.15. Overlashing**

1. No less than thirty (30) days prior to a planned overlash, the existing Attacher shall provide advance notice to the Company of its intent to allow overlashing of its Attachments. The Notice shall include at a minimum, the name and address of the proposed overlasher, the specific routes / poles being sought for overlashing, and the equipment / cable that shall be overlashed onto the existing Attacher. The advance notice must also include confirmation that the overlasher has met its insurance requirements under this tariff.
2. Subject to paragraphs 3 and 4 below, the Company shall not require prior approval for an existing Attacher that overlashes its existing wires on a pole; or a third party overlashing of an existing Attachment that is conducted with the permission of an existing Attacher.
3. The Company shall not prevent an attacher from overlashing because another existing Attacher has not fixed a preexisting violation unless failing to fix the preexisting violation would create a capacity, safety, reliability, or engineering issue.
4. If, after receiving advance notice, the Company determines that an overlash would create a capacity, safety, reliability, or engineering issue, it shall provide specific documentation of the issue to the party seeking to overlash within the thirty (30) day advance notice period and the party seeking to overlash shall address any identified issues before continuing with the overlash either by modifying its proposal or by explaining why, in the party's view, a modification is unnecessary.
5. A party that engages in overlashing shall be responsible for its own equipment and shall ensure that it complies with reasonable safety, reliability, and engineering practices.
6. If damage to a pole or other existing attachment results from overlashing or overlashing work causes safety or engineering standard violations, then the overlashing party shall be responsible at its expense for any necessary repairs.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



**PART V – POLE ATTACHMENTS (cont'd)**

**V.15 Overlashing (cont'd)**

7. Notices and Inspections / Correction of Completed Overlashes. An overlashing party shall notify the Company within fifteen (15) days of completion of the overlash on a particular pole.
- (a) The notice shall provide the Company at least ninety (90) days from receipt in which to inspect the overlash.
  - (b) The Company shall have fourteen (14) days after completion of its inspection to notify the overlashing party of any damage or code violations to its equipment caused by the overlash.
  - (c) If the Company discovers damage or code violations caused by the overlash on equipment belonging to the Company, then the Company shall inform the overlashing party and provide adequate documentation of the damage or code violations.
  - (d) At its sole discretion the Company shall either (i) Complete any necessary remedial work and bill the overlashing party for the reasonable costs related to fixing the damage or code violations; or (ii) require the overlashing party to fix the damage or code violations at its expense within fourteen (14) days following notice from the Company.

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



**PART V – POLE ATTACHMENTS (cont'd)**

V.16. Procedure for New Attachers to Request Pole Attachments. Timelines provided herein are subject to change should conditions outlined in Part V.20 exist.

1. Application Review

- a) All requests for Pole Attachments must be made in writing by the new Attacher and include payment of the per pole Survey Charge provided if applicable. The Company shall review a new Attacher's pole attachment application for completeness before reviewing the application on its merits and shall notify the new Attacher within ten (10) business days after receipt of the new Attacher's pole attachment application if the application is incomplete.
- b) The Company shall not require a new attacher to submit a survey or pole loading analysis as a filing requirement for an application.
- c) The Company shall complete a review of an application of 500 poles or less within ten (10) business days after receipt of the application. The Company shall have an additional one (1) business day to complete its review for each additional 500-pole increment in an application.
- d) If the Company notifies a new Attacher that its attachment application is not complete, then it shall state all reasons for finding it incomplete, including lack of applicable fees.
- e) If the Company rejects an application the rejection shall state the reason for the denial and shall include specific citations to this regulation and the utility's tariff that form the basis of the rejection.
- f) If the Company does not respond within the time prescribed in subparagraph c. of this paragraph after receipt of the application, or if the Company rejects the application as incomplete but fails to state any reasons in the Company's response, then the application shall be deemed complete and the time for the Company's next procedural step begins to run.

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Material previously appearing on this page now appears on Original Sheet 16.1

Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June



**PART V – POLE ATTACHMENTS (cont'd)**

**V.16 Procedure for New Attachers to Request Pole Attachments (continued)**

**1. Application Review (continued)**

- g) A new Attacher, if it submits an application while a previous application is still under review, may prioritize the order in which the Company shall review the applications. Prioritizing a new application resets the respective review time period of the new attacher’s deprioritized applications currently under review over which the new application is being prioritized.

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**2. Survey and Application Review on the Merits**

- a) A new attacher may submit a survey with an application of 500 poles or less, which the Company shall accept if the new attacher used an approved contractor listed on the Company’s website and the survey was conducted no longer than thirty (30) days prior to submission. The Company shall conduct the survey for applications exceeding 500.
- b) The Company shall complete a survey of poles for which access has been requested within forty-five (45) days of receipt of a complete application to attach facilities to its poles for the purpose of determining if the attachments may be made and identifying any Make-ready to be completed to allow for the Attachment.
- c) The Company shall use commercially reasonable efforts to provide the new and existing Attachers with advance notice of not less than five (5) business days of any field inspection as part of the survey and shall provide the date, time, and location of the inspection, and name of the contractor, if any, performing the inspection. The Company shall allow the new Attacher and any existing Attachers on the affected poles to be present for any field inspection conducted as part of the Company’s survey.

(C)

Material appearing on this page previously appeared on Original Sheet No. 16

Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June 3, 2024.

<b>KENTUCKY</b>
<b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**PART V – POLE ATTACHMENTS (cont'd)**

**V.16 Procedure for New Attachers to Request Pole Attachments (cont'd)**

**2. Survey and Application Review on the Merits (cont'd)**

- c) If a new Attacher has conducted a survey pursuant to Part V.21, or a new Attacher has otherwise conducted and provided a Survey, after giving existing Attachers notice and an opportunity to participate in a manner consistent with notices contained in Part V.22, the Company may elect to satisfy survey obligations established in this paragraph by notifying affected attachers of the intent to use the survey conducted by the new Attacher and by providing a copy of the survey to the affected attachers within the time period established in Part V.22.
- d) Based on the results of the applicable survey and other relevant information, the Company shall respond to the New Attacher either by granting access or denying access within forty-five (45) days of receipt of a complete application to attach facilities to its poles.
- e) The Company's denial of a New Attacher's pole attachment application shall be specific, shall include all relevant evidence and information supporting the denial, and shall explain how the evidence and information relate to a denial of access for reasons of lack of capacity, safety, reliability, or engineering standards.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022



**PART V – POLE ATTACHMENTS (cont'd)**

**V.16 Procedure for New Attachers to Request Pole Attachments (cont'd)**

**3. Payments**

- a) Survey Charges. The new Attacher shall be responsible for the costs of surveys made to review the New Attacher's pole attachment application even if the new Attacher decides not to go forward with the attachments.
- b) Payment of Make-Ready Estimates. Within fourteen (14) days of providing a response granting access pursuant to Part V.16(2)(e), the Company shall send a new Attacher whose application for access has been granted a detailed, itemized estimate in writing, on a pole-by-pole basis if requested and reasonably calculable of charges to perform all necessary make-ready.
  - 1) The Company shall provide documentation that is sufficient to determine the basis of all estimated charges, including any projected material, labor, and other related costs that form the basis of the estimate.
  - 2) The Company may withdraw an outstanding estimate of charges to perform make-ready beginning fourteen (14) days after the estimate is presented.
  - 3) A new Attacher may accept a valid estimate and make payment any time after receipt of an estimate, except a new Attacher shall not accept the estimate after the estimate is withdrawn.
- c) Invoices for estimates shall clearly identify the application or project for which payment is requested.
- d) Payment for the estimate shall clearly identify the application(s) or project(s) for which payment is made.

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Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 8/31/2024 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)</b>

**PART V – POLE ATTACHMENTS (cont'd)**

V.17. Make-Ready. Upon receipt of payment for survey costs owed pursuant to the Company's tariff and the estimate specified in Part V.16 (3) the Company shall, as soon as practical but in no case more than seven (7) days, notify all known entities with existing attachments in writing that could be affected by the make-ready.

1. For make-ready in the communications space, the notice shall:

- State where and what make-ready will be performed;
- State a date for completion of make-ready in the communications space that is no later than forty-five (45) days after notification is sent (or up to 105 days in the case of larger orders as established in V.20.)
- State that any entity with an existing attachment may modify the attachment. Modification shall be consistent with the specified make-ready before the date established for completion;
- State that, if make-ready is not completed by the completion date established in this paragraph 1, the new Attacher may complete the make-ready, which shall be completed as specified pursuant to this paragraph 1; and
- State the name, telephone number, and email address of a person to contact for more information about the make-ready procedure.

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2. For make-ready above the communications space, the notice shall:

- State where and what make-ready will be performed;
- State a date for completion of make-ready that is no later than ninety (90) days after notification is sent (or 135 days in the case of larger orders, as established in Part V.20.
- State that any entity with an existing attachment may modify the attachment. Modification shall be consistent with the specified make-ready before the date established for completion;
- State that the Company may assert its right to up to fifteen (15) additional days to complete make-ready;
- State that if make-ready is not completed by the completion date established in this paragraph 2 (or, if the Company has asserted its fifteen (15) day right of control, fifteen (15) days later), the new Attacher may complete the make-ready, which shall be completed as specified in this paragraph 2; and
- State the name, telephone number, and email address of a person to contact for more information about the make-ready procedure.

Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.17 Make-ready (cont'd)**

3. Once the Company provides the notices required in paragraphs 1 or 2 of this Section, it shall provide the new Attacher with a copy of the notices and the existing Attachers' contact information and address where the utility sent the notices. The new Attacher shall be responsible for coordinating with existing Attachers to encourage completion of make-ready by the dates established by the Company pursuant paragraph 1 for communications space attachments or paragraph 2 for attachments above the communications space.
4. The Company shall complete its make-ready in the communications space by the same dates established for existing Attachers in paragraph 1 or its make-ready above the communications space by the same dates for existing Attachers in paragraph 2 (or if the Company has asserted its fifteen (15) day right of control, fifteen (15) days later).
5. An attacher shall, within fifteen (15) business days following completion of all attachments within an application, provide written notice the Company in the manner and form listed on its website per V.1.3 of this tariff.

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**V.18. Final invoice**

1. Within a reasonable period, not to exceed 120 days after the Company completes its make-ready, the Company shall provide the new Attacher:
  - A detailed, itemized final invoice of the actual survey charges incurred if the final survey costs for an application differ from any estimate previously paid for the survey work or if no estimate was previously paid; and
  - A detailed, itemized final invoice, on a pole-by-pole basis if requested and reasonably calculable, of the actual make-ready costs to accommodate attachments if the final make-ready costs differ from the estimate provided pursuant to Part V.16.3(b).
2. To the extent that the final invoice indicates an overpayment of survey charges and / or make-ready costs, such overpayment shall be refunded to the attacher.

Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June 5, 2024.

<b>KENTUCKY</b>
<b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



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**PART V – POLE ATTACHMENTS (cont'd)**

**V.19. Limitations on Make Ready Charges**

1. The Company shall not charge a new Attacher, as part of any invoice for make-ready, to bring poles, attachments, or third-party or Company equipment into compliance with current published safety, reliability, and pole owner construction standards if the poles, attachments, or third-party or Company equipment were out of compliance because of work performed by a party other than the new Attacher prior to the new attachment.
2. The Company shall not charge a new Attacher, as part of any invoice for make-ready, the cost to replace any Red Tagged pole with a replacement pole of the same type and height.
3. If a Red Tagged pole is replaced with a pole of a different type or height, then the new Attacher shall be responsible, as part of any invoice for make-ready, only for the difference, if any, between the cost for the replacement pole and the cost for a new utility pole of the type and height that the Company would have installed in the same location in the absence of the new Attachment.
4. The make-ready cost, if any, for a pole that is not a red tagged pole to be replaced with a new Pole to accommodate the new Attacher's attachment shall be charged the Company's cost in accordance with the Company's tariff or a special contract regarding pole attachments between the Company and the new Attacher.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



**PART V – POLE ATTACHMENTS (cont'd)**

**V.20. Deviations from Established Timelines**

**1. Deviations in Applications Due to Volume of Poles**

- a) Timelines provided for in Parts V.16 will apply for new Attachment requests deemed Routine which is defined as the lesser of 500 poles or zero and .75 percent of the Company's total poles in Kentucky.
- b) The Company may, for every full 500-pole increment, add up to fifteen (15) days to the survey period established in V.16 to larger orders up to the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky.
- c) The Company may, for every full 500-pole increment, add up to fifteen (15) days to the make-ready periods established in V.16 to larger orders up to the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky.
- d) The Company and a new attacher, unless the Company owns or controls fewer than 500 poles, shall negotiate a special contract in good faith the timing of all requests for attachment larger than the lesser of 3,000 poles or three (3) percent of the Company's poles in Kentucky , or upon receipt of three (3) separate applications averaging 1,000 poles or one (1) percent of the utility's poles in Kentucky for any three (3) months over a five(5) month period.

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Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June



**PART V – POLE ATTACHMENTS (cont'd)**

**V.20. Deviations from Established Timelines (cont'd)**

**1. Deviations in Applications Due to Volume of Poles (continued)**


- e) The special contract, at a minimum, shall contain:
  - a. An agreement for a prepaid account from the new attacher to cover the cost of the request;
  - b. Direction from the new attacher regarding make ready work that the utility can complete without further direction from the new attacher including;
  - c. The maximum cost per pole;
  - d. The total cost for make ready work for each project or line of each project;
  - e. The new attacher's prioritization of projects if the new attacher has submitted multiple requests for attachment;
  - f. Contact information, including phone numbers and email addresses, for all necessary utility and new attacher personnel;
  - g. The cadence, location, and necessary personnel for each project; and
  - h. The timing of surveys and make ready.
- f) If a special contract identified in paragraph (e) of this subsection cannot be agreed to within fifteen (15) business days from submission of a formal written request to engage from the attacher, the new attacher may file a complaint with the commission, with a copy served contemporaneously to the utility, on which the commission shall rule within twenty (20) business days of filing of the complaint.
- g) The Company may treat multiple requests from a single new attacher as one (1) request if the requests are submitted during the same calendar month as one another; and
- h) As soon as reasonably practicable, but no less than ninety (90) days before the new attacher expects to submit an application in which the number of requests exceed the lesser of the amounts identified in paragraph a of this subsection, a new attacher shall provide written notice to provide written notice to the Company in the manner and form listed on its website per V.1.3 of this tariff that the new attacher expects to submit a request.

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Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June 3, 2024.

<b>KENTUCKY</b> (C) <b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.20 Deviations from Established Timelines (cont'd)**

**2. Deviations from Make-ready Timeline**

- a) The Company may deviate from the time limits specified in this section before offering an estimate of charges if the new Attacher failed to satisfy a condition in this tariff.
- b) The Company may deviate from the time limits established in this section during performance of make-ready for good and sufficient cause that renders it infeasible for it to complete make-ready within the time limits established in Part V.20. The Company that so deviates shall immediately notify, in writing, the new Attacher and affected existing Attachers and shall identify the affected poles and include a detailed explanation of the reason for the deviation and a new completion date. The Company shall deviate from the time limits established in this section for a period no longer than necessary to complete make-ready on the affected poles and shall resume make-ready without discrimination once the Company returns to routine operations.
- c) An existing Attacher may deviate from the time limits established in this section during performance of complex make-ready for reasons of safety or service interruption that renders it infeasible for the existing Attacher to complete complex make-ready within the time limits established in this section. An existing Attacher that so deviates shall immediately notify, in writing, the new Attacher and other affected existing Attachers and shall identify the affected poles and include a detailed explanation of the basis for the deviation and a new completion date, which shall not extend beyond sixty (60) days from the completion date provided in the notice specified in subsection (4) of this section as sent by the Company (or up to 105 days in the case of larger orders specified in Part V.20. The existing Attacher shall not deviate from the time limits established in this section for a period for longer than necessary to complete make-ready on the affected poles.

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.21. Self-help Remedy**

1. Surveys. If the Company fails to complete a survey as established in Part V.16, then a new Attacher may conduct the survey in place of the Company by hiring a contractor to complete a survey, which shall be completed as specified in Part V.23.
  - a) A new Attacher shall use commercially reasonable efforts to provide the Company and existing Attachers with advance notice of not less than five (5) business days of a field inspection as part of any survey the Attacher conducts and shall include the date and time of the survey, a description of the work involved, and the name of the contractor being used by the new Attacher.
  - b) A new Attacher shall allow the Company and existing Attachers to be present for any field inspection conducted as part of the new Attacher's survey.
  
2. Make-ready. If make-ready is not complete by the applicable date established in Part V.16, then a new Attacher may conduct the make-ready in place of the Company and existing Attachers by hiring a contractor to complete the make-ready, which shall be completed as specified in Part V.23. The make-ready shall be performed in compliance with this administrative regulation, the Company's tariff, and the construction standards listed on the Company's website per V.1.3 of this tariff. (C)
  - a) A new Attacher shall use commercially reasonable efforts to provide the Company and existing Attachers with advance notice of not less than seven (7) days of the impending makeready and shall include the date and time of the make-ready, a description of the work involved, and the name of the contractor being used by the new Attacher (C)
  - b) A new Attacher shall allow the affected utility and existing Attachers to be present for any make-ready.
3. The new Attacher shall notify the Company or existing Attacher immediately if make-ready damages the equipment of the Company or an existing Attacher or causes an outage that is reasonably likely to interrupt the service of the Company or existing Attacher.
4. Pole replacements. Self-help shall not be available for pole replacements.

Issue Date: July 31, 2024  
Effective Date: August 31, 2024

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2023-00416 released June 23, 2024

<b>KENTUCKY</b> <b>PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE</b> <b>8/31/2024</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**PART V – POLE ATTACHMENTS (cont'd)**

V.22. One-touch make-ready option. For Attachments involving Simple Make-ready, new Attachers may elect to proceed with the process established in this subsection in lieu of the attachment process established in Part V.16.

1. Attachment Application. A new Attacher electing the one-touch make-ready process shall elect the one-touch make-ready process in writing in its attachment application and shall identify the simple makeready that it will perform. It is the responsibility of the new Attacher to ensure that its contractor determines if the make-ready requested in an attachment application is simple.
2. Application completeness
  - a) The Company shall review the new Attacher's attachment application for completeness before reviewing the application on its merits and shall notify the new Attacher within ten (10) business days after receipt of the new Attachers attachment application whether or not the application is complete.
  - b) An attachment application shall be considered complete if the application provides the Company with the information necessary to make an informed decision on the application.
  - c) If the Company notifies the new Attacher that an attachment application is not complete, then the Company shall state all reasons for finding the application incomplete.
  - d) If the Company fails to notify a new Attacher in writing that an application is incomplete within ten (10) business days of receipt, then the application shall be deemed complete.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



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**PART V – POLE ATTACHMENTS (cont'd)**

**V.22 One-touch Make Ready Option (cont'd)**

3. Application review on the merits. The Company shall review on the merits a complete application requesting one-touch make-ready and respond to the new Attacher either granting or denying an application within fifteen (15) days of the Company's receipt of a complete application (or within thirty (30) days in the case of larger orders as established in Part V.20 or within a time negotiated in good faith for requests equal to or larger than those established in Part V.20.)
4. If the Company denies the application on its merits, then the Company's decision shall be specific, shall include all relevant evidence and information supporting its decision, and shall explain how the evidence and information relate to a denial of access.
5. Within the fifteen (15) day application review period (or within thirty (30) days in the case of larger orders as established in Part V.20 or within a time negotiated in good faith for requests equal to or larger than those established in Part V.20, the Company or an existing Attacher may object to the designation by the new Attacher's contractor that certain make-ready is simple.
6. An objection made pursuant to paragraph 5 shall be specific and in writing, include all relevant evidence and information supporting the objection, be made in good faith, and explain how the evidence and information relate to a determination that the make-ready is not simple.
7. If the Company's or the existing Attacher's objection to the new Attacher's determination that make-ready is Simple complies with paragraph 6, then the make-ready shall be deemed to be complex and the new Attacher shall not proceed with the affected proposed one-touch make-ready.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**PART V – POLE ATTACHMENTS (cont'd)**

V.22 One-touch Make Ready Option (cont'd)

8. Surveys

- a) The new Attacher shall be responsible for all surveys required as part of the one-touch make-ready process and shall use a contractor as established in Part V.23 to complete surveys.
- b) The new Attacher shall allow the Company and any existing Attachers on the affected poles to be present for any field inspection conducted as part of the new Attacher's surveys.
- c) The new Attacher shall use commercially reasonable efforts to provide the Company and affected existing Attachers with advance notice of not less than five (5) business days of a field inspection as part of any survey and shall provide the date, time, and location of the surveys, and name of the contractor performing the surveys.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell Executive Director</b>

<b>EFFECTIVE 12/28/2022</b>
<b>PURSUANT TO 807 KAR 5:011 SECTION 9 (1)</b>



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**PART V – POLE ATTACHMENTS (cont'd)**

**V.22 One-touch Make Ready Option (cont'd)**

9. Make-ready. If the new Attacher’s attachment application is approved by the pole owner and if the attacher has provided at least fifteen (15) days prior written notice of the make-ready to the affected Company and existing Attachers, the new Attacher may proceed with make-ready. The new Attacher shall use a contractor in the manner established for simple makeready in Part V.23.
- a) The prior written notice shall include the date and time of the make-ready, a description of the work involved, the name of the contractor being used by the new Attacher, and provide the Company and existing Attachers a reasonable opportunity to be present for any make-ready. The new Attacher shall notify the Company or existing Attacher immediately if makeready damages the equipment of the Company or an existing Attacher or causes an outage that is reasonably likely to interrupt the service of the Company or existing Attacher.
- b) In performing make-ready, if the new Attacher or the Company determines that make-ready classified as simple is complex, then all make-ready on the impacted poles shall be halted and the determining party shall provide immediate notice to the other party of its determination and the impacted poles. All remaining make-ready on the impacted poles shall then be governed by Part V.16, and the Company shall provide the notices and estimates required by Part V.16 as soon as reasonably practicable.
10. Post-make-ready timeline. A new Attacher shall notify the Company and existing Attachers within fifteen (15) days after completion of make-ready on a one-touch make ready application.

(C)

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer





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**PART V – POLE ATTACHMENTS (cont'd)**

**V.23. Contractors for Survey and Make-ready**

1. Contractors for Self-help Complex and above the communications space Make-ready. The Company shall make available and keep up-to-date a reasonably sufficient list of contractors the Company authorizes to perform Self-help Surveys and Make-ready that is Complex and Self-help Surveys and Make-ready that is above the communications space on the Company's poles. The new Attacher shall use a contractor from this list to perform self-help work that is complex or above the communications space. new and existing Attachers may request the addition to the list of any contractor that meets the minimum qualifications in paragraph 4 and the Company shall not unreasonably withhold its consent.
2. Contractors for Surveys and Simple Make-ready work. The Company may keep up-to-date a reasonably sufficient list of contractors the Company authorizes to perform surveys and simple make-ready. If the Company provides this list, then the new Attacher shall choose a contractor from the list to perform the work. New and existing Attachers may request the addition to the list of any contractor that meets the minimum qualifications in paragraph 4 and the Company shall not unreasonably withhold its consent.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.23 Contractors for Survey and Make-ready (cont'd)**

**3. Contractors Not Already Approved by the Company**

- a) If the Company does not provide a list of approved contractors for Surveys or Simple Makeready or no Company-approved contractor is available within a reasonable time period, then the new Attacher may choose its own qualified contractor that shall meet the requirements in paragraph 4.
- b) If choosing a contractor that is not on the Company-provided list, the new Attacher shall certify to the Company that the Attacher's contractor meets the minimum qualifications established in paragraph 4 upon providing notices required by this tariff.
- c) The Company may disqualify any contractor chosen by the new Attacher that is not on the Company-provided list, but a disqualification shall be based on reasonable safety or reliability concerns related to the contractor's failure to meet any of the minimum qualifications established in paragraph 4 or to meet the Company's publicly available and commercially reasonable safety or reliability standards.
- d) The Company shall provide notice of the Company's objection to the contractor within the notice periods established by the new Attacher in this tariff and in the Company's objection must identify at least one available qualified contractor.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

**V.23 Contractors for Survey and Make-ready (cont'd)**

4. Contractor minimum qualification requirements. Companies shall ensure that contractors on the Company-provided list, and new Attachers shall ensure that contractors selected pursuant to paragraph 3 meet the minimum requirements established in paragraphs this subsection.
  - a. The contractor has agreed to follow published safety and operational guidelines of the Company, if available, but if unavailable, the contractor shall agree to follow National Electrical Safety Code (NESC) guidelines as approved by the Kentucky Public Service Commission.
  - b. The contractor has acknowledged that the contractor knows how to read and follow licensed-engineered pole designs for make-ready, if required by the Company.
  - c. The contractor has agreed to follow all local, state, and federal laws and regulations including the rules regarding Qualified and Competent Persons under the requirements of the Occupational and Safety Health Administration (OSHA) rules and Rural Utility Service Specifications and Standards.
  - d. The contractor has agreed to meet or exceed any uniformly applied and reasonable safety and reliability thresholds established by the Company, if made available.
  - e. The contractor shall be adequately insured or shall establish an adequate performance bond for the make-ready the contractor will perform, including work the contractor will perform on facilities owned by existing Attachers.
  
5. In the event of a dispute over work to be performed by contractors pursuant to this Section, a consulting representative of the Company may make final determinations, on a nondiscriminatory basis, if there is insufficient capacity and for reasons of safety, reliability, and generally applicable engineering purposes.

Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**PART V – POLE ATTACHMENTS (cont'd)**

V.24. Notice of Changes to Existing Attachers.

Unless otherwise established in a joint use agreement or special contract, the Company shall provide an existing Attacher no less than sixty (60) days written notice prior to:

1. Removal of facilities or termination of any service to those facilities if that removal or termination arises out of a rate, term, or condition of the Company's pole attachment tariff or any special contract regarding pole attachments between the Company and the attacher; or
2. Any modification of facilities by the Company other than make-ready noticed pursuant to V.16, routine maintenance, or modifications in response to emergencies.
3. An existing attacher may request a stay of the action contained in a notice received pursuant to paragraph (1) of this section by filing a motion within fifteen (15) days of the receipt of the first notice provided pursuant to paragraph (1) of this section.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released Decer



**PART V – POLE ATTACHMENTS (cont'd)**

**V.25. Transfer of Attachments to New Poles**

1. Unless an applicable tariff or special contract or Section 4 of this administrative regulation establishes a different timeframe, existing Attachers shall transfer their attachments within sixty (60) days of receiving written notice from the Company pole owner.
2. Existing attachers may deviate from the time limit established in paragraph 1 of this subsection for good and sufficient cause that renders it infeasible for the existing Attacher to complete the transfer within the time limit established. An existing Attacher that requires such a deviation shall immediately notify, in writing, the Company and shall identify the affected poles and include a detailed explanation of the reason for the deviation and the date by which the attacher shall complete the transfer. An existing Attacher shall deviate from the time limits established in paragraph 1 of this subsection for a period no longer than is necessary to complete the transfer.
3. If an existing Attacher fails to transfer its attachments within the timeframe established in paragraph 1 of this subsection and the existing Attacher has not notified the Company of good and sufficient cause for extending the time limit pursuant to paragraph 1 of this subsection, the Company pole owner may transfer attachments and the transfer shall be at the existing Attacher's expense.
4. The Company pole owner may transfer an existing Attacher's attachment prior to the expiration of any period established by paragraphs 1 or 2 of this subsection if an expedited transfer is necessary for safety or reliability purposes.

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Issue Date: January 26, 2023  
Effective Date: December 28, 2022

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

Issued under Authority of the Commission in Case No. 2022-00107 released December 28, 2022

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 12/28/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
PART V  
Original Sheet 34**

**PART V – POLE ATTACHMENTS (cont'd)**

V.26. Rates

a. Per Pole Per Year	2 Users	\$ 3.45
	3 Users	\$ 2.75
b. Survey Fee – per pole		\$307.62

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(C)

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



EFFECTIVE

**12/28/2022**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART VI**  
2<sup>nd</sup> Revised Sheet No. 2

**SCHEDULE OF TARIFF CONCURRENCES**

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Intrastate IntraLATA Private Line	4	
		(D)
		(D)

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED

P.S.C. KY NO. 1  
PART VI  
ORIGINAL SHEET 1

PART IV

Schedule of Tariff Concurrences  
For Intrastate Services For All  
Exchanges of Duo County Telephone  
Cooperative Corp., Inc. in the  
Commonwealth of Kentucky.

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 1990

PURSUANT TO KY STATUTE  
SECTION 9.4.01

*[Handwritten signature]*

ISSUED January 26th, 1990 EFFECTIVE February 15, 1990

BY *[Handwritten signature]*  
William W. Magruder  
Executive Vice President



APPLICATION AND EXPLANATION OF SYMBOLS

A. Application

This is the schedule of tariffs concurred in by Duo County Telephone Cooperative, Inc., hereinafter referred to as the Telephone Company in exchanges of the Telephone Company in the State of Kentucky.

B. Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.
- (O) Signifies an obsolete service that will not be offered to new requests.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 1990

PURSUANT TO KRS 207.001(1),  
SECTION 9.433

ISSUED January 26th, 1990

EFFECTIVE February 15, 1990

BY 

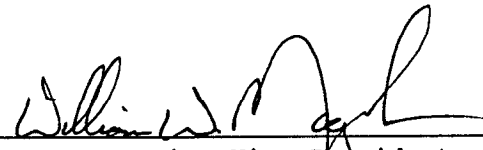
William W. Magruder  
Executive Vice President

INTRALATA PRIVATE LINE TARIFFS

- A. Duo County Telephone Cooperative Corp., Inc. concurs in the rates, rules and regulations governing Intralata Private Line Service as filed by South Central Bell in its PSC KY Tariff No. 2B and General Telephone Company in its PSC KY Tariff No. 2B. Duo County's concurrence is by individual circuit governed by which company (South Central Bell or GTE) bills the circuit. This concurrence is for interexchange circuits only.
- B. Duo County extends this concurrence to any and all changes which may be made in these tariffs subsequent to this date.
- C. Duo County hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the best interest of Duo County Telephone Cooperative.

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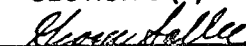
ISSUED February 3, 1992 EFFECTIVE March 3, 1992

BY   
Executive Vice President  
DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 3 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:   
PUBLIC SERVICE COMMISSION MANAGER

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART VI**  
1<sup>st</sup> Revised Sheet No. 5

**(D)**

**(D)**

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer



**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY NO. 1  
PART VI**  
1<sup>st</sup> Revised Sheet No. 6

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Issue Date: September 27, 2019  
Effective Date: November 4, 2019

Issued by: /s/ Thomas E. Preston  
Thomas E. Preston, Chief Executive Officer

